

THRILLING THAILAND 4 Nights & 5 Days

Tour Code	- YGT THA THR GT
Tour Type	- Thrilling Thailand 4 Nights & 5 Days
Tour Type	- Group Tour
Departure Dates	- 30 th Oct. to 03 rd Nov. 2019
Departure Cities:	- Ex. Chennai
Flight	- Flight Included (Thai Airways)
Countries & Cities	- 1 Country & 2 Cities
Price:	- Rs.22,000/- + 345 US\$ Per Person = Rs.46,840/- per Person + 5% GST
	Rs.22,000/- + 320 US\$ Child with Bed = Rs.45,040/- per Child with Bed + 5% GST
	Rs.22,000/- + 275 US\$ Child without Bed = Rs.41,800/- per Child without Bed + 5% GST

Package Includes:

2 Nights Accommodation with Breakfast at 3 Star Crown Beach Hotel or similar in Pattaya
 2 Nights Accommodation with Breakfast at 3 Star Grand Alphine Hotel or similar in Bangkok
 BKK Airport – Pattaya – Bangkok – BKK Airport Transfers on Private Basis
 Arrival Breakfast @ Sri Racha Tiger Zoo
 1 Lunch with Noong Nooch, 1 Lunch with Coral, 1 Lunch & 2 Dinners at Indian Restaurant in Pattaya
 1 Lunch with Safari, 1 Lunch & 2 Dinners at Indian Restaurant in Bangkok

Following Sightseeing:

- Sri Racha Tiger Zoo
- Alcazar Show
- Coral Island in Speed Boat with Lunch
- Pattaya City Tour with Gems Gallery
- Noong Nooch Village with Lunch
- Safari World & Marine Park with Lunch
- Half a Day Bangkok City & Temple Tour

All Transfers in a A/c Vehicle on Private Basis & Tours on SIC with the Service of English Speaking Guide
 Ex. Chennai Economy Airfare

Package Excludes: Any Increase in Airfare, US\$ Exchange Rate & Visa Fee - Others not mentioned in the Package Includes - Tips to Guide, Driver & Tourism Tax - Personal expenses - GST 5%

PACKAGE HIGHLIGHTS:

- Sri Racha Tiger Zoo
- Alcazar Show
- Coral Island in Speed Boat with Lunch
- Pattaya City Tour with Gems Gallery
- Noong Nooch Village with Lunch
- Safari World & Marine Park with Lunch
- Half a Day Bangkok City & Temple Tour

TOUR ITINERARY (Tentative)

Day 1 Arrival Transfer, Sriracha Tiger Zoo & Alcazar Cabaret Show [B, L & D]

Morning Arrival at Bangkok Airport. After finishing your Immigration & Collecting your luggage, kindly refresh yourself in the Airport itself. Then you will proceed to Pattaya. Enroute visit **Sri Racha Tiger Zoo with Breakfast**. The Sriracha Tiger Zoo is a zoo in Sri Racha, a city on the outskirts of Pattaya, a seaside city in Chonburi Province, Thailand. It is about 97 kms from Bangkok. The zoo claims a population of 200 tigers and around 10,000 crocodiles, the largest such populations

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in the world. It was started on August 12, 1994. The zoo specializes in breeding tiger, crocodile and many other animals that are of interested to many tourists. Its spread with an area of 100 acres. There are tigers, crocodiles, elephants, camels, spotted deers, donkeys, rabbits and other animals at the present zoo. After Lunch, check in at your Pattaya Hotel, then relax for some time. Evening Proceed to **Alcazar Show**. Alcazar Cabaret Show Pattaya is widely regarded as one of the best ladyboy cabaret shows in Pattaya, which is saying a lot given the amount of high-quality competition for such a title. A 400-member team presents a 70-minute extravaganza of glitzy and glamorous entertainment in the well-established theatre by Pattaya Second Road. The Alcazar Cabaret first opened in November 1981 with a 350-seat theatre, but that was replaced in February 1990 with the current 1,200-seat theatre with state-of-the-art light and sound systems. The facilities and show itself are continually being updated and improved; making sure that the performance remains fresh and entertaining, dazzling audiences year after year. Night is free to explore Pattaya on your own. Overnight Stay in the Pattaya Hotel.

Day 2 Coral Island in Speed Boat & Pattaya City Tour [B, L & D]

Today after Breakfast at the Hotel, proceed to **Coral Island in Speed Boat**. Coral Island – also known as Koh Larn – is a little patch of paradise just a 45-minute boat ride from Pattaya Pier. The largest of Pattaya's Near Islands, it is ringed by beautiful white-sand beaches and warm turquoise seas. The verdant hilly interior can be explored along a series of roads and well-maintained footpaths, providing great views of the Pattaya coastline. This tour takes you from your hotel in Pattaya to the pier, then across to Koh Larn for a day of relaxation or excitement. Choose from snoozing in the sun, swimming in the ocean, snorkelling, waterskiing, parasailing, windsurfing and more. After Lunch, proceed to **Pattaya City Tour with Gems Gallery**. Pattaya is a town on Thailand's eastern Gulf coast known for a wild nightlife scene that attracts international visitors, weekenders from Bangkok and expats. A quiet fishing village as recently as the 1960s, it's now lined with resort hotels, high-rise condos and a large seaside mall. Jet-skiing and parasailing are popular activities at Pattaya's busy beaches. As this guide to Pattaya Beach will show, there is a lot more to this 4 km crescent of coastline than just sand and sea. In fact, the beach is not even the star attraction, even if it is home to a huge number of speedboats, parasails and jet skis, as well as diving boats and floating restaurants. Pattaya Beach Road, which is just a line of palm trees away from the shore, is the place to be. At the end of the Tour you would visit World Famous Gems Gallery. Night is free to explore Pattaya on your own. Overnight Stay in the Pattaya Hotel.

Day 3 Noong Nooch Village & Bangkok Shopping [B, L & D]

Today after Breakfast at the Hotel, Check Out of your Hotel & Proceed **Noong Nooch Village**. Nong Nooch Garden is set in a 2.4sq.km. beautifully landscaped park and can easily make an all-day trip. The entire area is more like a theme park, with daily cultural shows, restaurants and accommodation as well as a vast area showcasing individually themed gardens. A leisurely stroll through the botanical park is like taking a journey around the world, through its many famous gardens, whether 17th-century French garden, Stonehenge, or European Renaissance garden. Equally fascinating are species-specific gardens, such as cactus and succulent plants, orchid nurseries, tropical palm gardens, bonsai and topiary garden. Due to its vast landscape, it's unlikely that you will hit all the attractions within Nong Nooch Garden by walking alone. It's a good idea to rent a bicycle and explore the garden at a leisurely pace. Don't miss the orchid nurseries which house more than 670 native species and hybrids all in one place – the largest collection in the country. Showcasing exotic-shaped leaves and blossoms, the cactus and succulent plants garden is both educational and eye-opening. Apart from the botanical park, Nong Nooch Garden features daily shows at the Thai Cultural Hall. Enjoy the spectacle of sights and sounds in a classical Thai dance, Muay Thai or ancient drum performance. Other activities include paddle boats and cycling. After Lunch, proceed to Bangkok which is Capital of Thailand. On arrival at Bangkok, Check In at your Hotel & evening is free for **Shopping**. Night is free to explore Bangkok on your own. Overnight Stay in the Bangkok Hotel.

Day 4 Full day Safari World and Marine Park [B, L & D]

Today after Breakfast at the Hotel, Proceed **Full Day Safari World & Marine Park** which is 40 Kms from Bangkok. Safari World is a tourist attraction in Bangkok, Thailand that consists of two parks named Marine Park and Safari Park, operated by Safari World Public Limited. The park was opened in 1988 with a total area of 480 acres for its open zoo and 180 acres for its bird park. It is divided into 2 parts, the first, Safari Park, houses a large variety of animals like Zebra, Deer, Giraffe, Birds, Tigers, Lion, Bears, etc. in natural habitat—The second, the Marine Park, exhibits marine and some rare animals. You can enjoy performances by trained animals like Dolphins, Birds, Seals and Monkeys. It is an easy drive through experience and you wont get tired from the little walking there is. Take pictures with parrots and see a live action show and much more. Here you can see Orang Utan Boxing Show, Sea Lion Show, Hollywood Cowboy Stunt Show,

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Dolphin Show, Spy War Live Action Stunt Spectacular & Bird Show. Evening return back to Bangkok. Night is free to explore Bangkok on your own. Overnight Stay in the Bangkok Hotel.

Day 5 Bangkok City and Temple Tour, Shopping & Departure Transfer [B & L]

Today after Breakfast at the Hotel, Check Out of the Room & Keep the Luggage in Hotel Clock Room. Then Proceed to **Half a Day Bangkok City & Temple Tour.** *Bangkok, Thailand's capital, is a large city known for ornate shrines and vibrant street life. The boat-filled Chao Phraya River feeds its network of canals, flowing past the Rattanakosin royal district, home to opulent Grand Palace and its sacred Wat Phra Kaew Temple. Nearby is Wat Pho Temple with an enormous reclining Buddha and, on the opposite shore, Wat Arun Temple with its steep steps and Khmer-style spire. Your trip is not completed unless you have seen the subtle and intricate beauty of our temples. Wat Trimit (The Temple of Solid Golden Buddha weight 5.5 tons). This temple houses an ancient solid gold seated Buddha image of the Sukhothai Period, three meters in height and weighing 5.5 tons. Wat Benchamabopit (The Marble Temple). This unique marble temple was constructed during the reign of King Rama V. It employs European ecclesiastic detail, such as stained glass windows and contains a superb cloister collection of bronze Buddha images.* Noon is Free for **Shopping** in Indhira Market which is famous market for Indian Tourists. Evening you would dropped at Bangkok Airport for your flight to Chennai.

TOUR ENDS with HAPPY MEMORIES.

Documents required to Process Visa

DOCUMENTS REQUIRED TO PROCESS THAILAND ON ARRIVAL VISA

- a) Valid Original Passport (Old & New) with atleast 7 Months validity
- b) Scanned Copy of Passport Size Photo with White Background (45x35 mm)
- c) Return Air Ticket
- d) Hotel Vouchers
- e) You should have 10,000 THB per person and 20,000 THB per family during your stay in Thailand.

Important Points

Brochure

We take the utmost care on the accuracy of the information in our brochure. However, the matter therein is subject to change, based on changes made by our suppliers (e.g. airlines, hotels, activity providers, car hire companies, transporters etc.). We will strive to notify you of any changes brought to our knowledge and which may affect your package prior to confirming your registration with us and after that, as soon as we are notified by our contractors and suppliers. We have provided information to the best of our knowledge and will not be held responsible for any inaccuracy or variance from the brochure. Please note, we are not responsible or liable for the content, policies and services of any sites linked to or accessible via our website.

Booking procedure

- The registration form to be filled, duly signed and submitted to us.
- A photocopy of the first & last page of the valid passport (valid for minimum of 6 months from date of return)
- Advance deposit amount: **Rs.25,000/- per person** (Rupees Twenty Five thousand only). [Non Refundable]
- Duly signed terms & conditions of the package and booking.

Tour cost, taxes & rate of exchange

- All prices are made up of two components – Indian Rupees and the currency of the country travelling to. However, the cost must be paid in Indian rupees only. The foreign exchange component will be converted into Indian rupees at the prevailing rate of exchange of the respective currency as on the date you make the final payment.
- The initial deposits & payments will be considered towards the Indian rupee component only.
- Additionally, a 5% GST (Government Service Tax) is applicable on the entire tour cost unless specified in the inclusions. This GST percentage in as on date and any governmental changes to the same will be applicable to the tour cost.

Validity of the rates / airfare / taxes

- All rates are subject to change without any prior notice.
- Cost of the tour is based on the current airfare and taxes as on the date of quotation. Any increase in airfare or taxes due to fluctuation in foreign exchange, governmental taxes, fuel surcharge etc., charged by the airline will have to be borne by the passenger and paid before or after booking of the tour and complete payment to be made definitely before the tour departure.

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Visas

- Please note that the issuance or refusal of visas is at the sole discretion of the Embassy / Consulate and we, the agent, is neither involved in the process nor liable or responsible in any manner whatsoever. The Embassy / Consulate also reserve the right to ask for further documentation / personal interviews or reject the visa application. We, as the agent can only give guidance and charge for the guidance.
- The applicant clearly accepts that YouGoTrip is not responsible for any delay in the processing or granting or rejection of the visa by the Embassy / Consulate.
- Visa fees are subject to change anytime and are Non-refundable.
- All visas must be processed at least 45 days prior to your departure date. You must submit all visa documents as per requirement at a minimum 45 days prior to your travel. However, submission of documents on time does not guarantee visas or on-time availability of visas.
- Passengers confirming the tour within 45 days of travel date may face cancellation or change of departure date due to inadequate time for obtaining visas and high charges may be applicable for the same. However, YouGoTrip cannot be held responsible in case of any delay, rejection or non-issuance of visas from the Consulate and passengers are liable to pay all the additional charges occurred due to the same.
- For any rejection or non-issuance of the visas, Passengers are liable to pay as per the Cancellation Policy stated above and YouGoTrip under any circumstances will not be held responsible or liable for any cancellations.
- If you are unable to travel on the tour you have booked due to any error on the part of Embassy / Consulate or incorrect visas or delayed visas, you shall have an option to travel on future tour date or change in your individual bookings. Amendment and cancellation charges as applicable and are to be borne by the passenger only.

Cancellation charges in case of visa rejection

The applicable visa charges along with charges incurred for the visa attempt as well as 5% GST and the charges incurred for the related services in the country for which visa refused. [Kindly refer to our Payment Policy].

Cancellations and / or amendments by passenger

All cancellations / amendments must be received in writing to us either by email or in written form and has to be followed up by a phone call during working hours from the concerned traveler. Once received, we shall action the same in 24 to 48 Hours.

- Amendments made after booking the tour will be treated as a new booking and will be strictly subject to availability and rates prevalent at the time of changes requested. If the same is made within cancellation period, the applicable cancellation charges will apply. Also it is a mandatory to put such requests in writing and get a written confirmation from us. For any amendment, the company reserves right to charge Rs.5000/-per transaction on and above any additional cost /amendment charges applicable.
- If you wish to deviate your tour from the group or return to India, the same is permitted. You will have to pay Rs.5,000/- per deviation plus difference of airfare / taxes as per availability on the date you wish to travel on and no refund will be applicable on the unused services. Pre-tour deviations are not possible in group airfare. If you wish to depart prior to the group departure date, then you are required to pay the difference of individual airfare and group fare.
- Any request to change the tour date will be treated as cancellation of the last tour and will be considered as a fresh booking on the new tour. Cancellation charges will apply as stated above on the cancelled tour. New tour may have different pricing even though the itinerary may remain the same and passengers are liable to pay the new tour charges as well as cancellation charges if booked on any previous tour.
- Please note that YouGoTrip will be not liable to pay any cancellation charges / compensation / expenditure if you unable to join the tour due to any illness, court orders, non-issuance of travel documents or visas. All such expenditure has to be borne by the passengers only.

Minimum Participation / Tour cancellation

- Operations of group tour are subject to minimum participation of 30 adult paying passengers.
- YouGoTrip reserves the right to decide on the maximum number of passengers for a tour and passengers will have no say on the same.
- Tours specified in the brochure / itinerary is subject to minimum number of participants. Groups that are below the prescribed minimum or cancelled due to any unforeseen circumstances beyond our control may be cancelled / rescheduled without assigning any reason. The company reserves the right to amend, amalgamate, alter, vary or cancel a tour without incurring the liability to pay any compensation.
- Under such circumstances of the tour cancellation, the amount paid by you will be refunded forthwith after deducting the actual Expenses incurred like airline tickets, visas, travel insurance and accommodation charges if any, and no compensation whatsoever is payable. All refunds shall be given in Indian Rupees and through cheque or bank transfers only.
- If the company decides to operate the tour with participation less than the minimum stipulated or if the participants are required to travel as "individual travelers", the company reserves right to collect additional amount if any. Persons travelling as individual travelers in such cases will not be provided certain services including that of tour manager and the client may travel in the same itinerary with some amendments such as coach, airport transfers, which are at fixed times etc.

Overseas Travel / Medical insurance

- Overseas Medical Insurance is not mandatory for this tour.
- We advise you to take Overseas Medical Insurance. You are advised to discuss your insurance needs directly with insurance agent before proceeding on the tour and procure any additional cover as may be advised at your own cost.
- Please note, insurance is the subject matter of solicitation, please read the terms and conditions of the insurance document carefully before finalizing your desired insurance cover. Insurance coverage may be age related. Kindly get the complete details from the insurer.

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- It is important to also note that you would have a direct contractual relationship with the insurer and YouGoTrip is only a facilitator. You shall therefore check the accuracy and the correctness of the insurance policy and in case of any error or lapse report the same to the insurer directly and get rectified by them, as YouGoTrip would not be responsible for the same.
- We request you to understand the coverage of your insurance details before obtaining and departing on your tour. All claims needs to be put up directly by the passengers with the insurer. Any approval or denial of the claims is solely at the discretion of the insurance company only and YouGoTrip will neither be held responsible nor liable nor required to give any compensation in any matter for whatsoever reason.

Baggage

1 Check In (20 Kg), 01 Cabin (07 Kg) Baggage & 01 Small Sized Back-Pack or Hand Bag is allowed to be carried by the Passenger. Anything more than this will not be accommodated or additional cost may incur as per supplier's policy.

Coach and Coach Captain

- Eating, drinking or smoking inside the coach is strictly not allowed.
- Coach Captains are bound by certain laws and restrictions are in place about drinking hours. All itineraries are planned by them. Therefore it is absolutely essential for passengers to follow the timing strictly and punctually.
- For our tours we use coaches such with various seating capacity. The choice is made depending on the number of participants in the tour and we tend to use full capacity of our coach with no empty seat as far as possible.

Tour Manager

Your co-operation with the Tour Manager is very important. Pls ensure a wonderful & memorable experience of your holiday. Pls follow Tour Manager's instructions which are very important for a successful tour of Europe. Punctuality on the tour is important for the tour success; pls abide by the Tour Manager's timings and planning of the Itinerary.

Clothing

Warm clothing like sweaters, jackets are essential. Ideally, one must carry a set of warm clothes in your hand luggage along with the sun glasses, cap and walking shoes.

Medicines

In case you have any prescribed medicines, please carry them on tour along with the Doctor's prescription. It's also advisable to carry basic travel medicines with you for your tour.

Mobile Phone

Please ensure that your SIM card has International Roaming Facility with sufficient balance (We suggest to go with Airport Plan which is cheaper). You can also avail a local SIM card's or Telephone cards at every destination. (This would be expensive & time consuming, hence we suggest to go with International Roaming).

Charger/Adapter

Please make sure to Carry a UNIVERSAL TRAVEL ADAPTER from India itself.

Weather

A waterproof Jacket or an Umbrella is recommended as you could encounter frequent showers in Europe.

Passports, Visa, Valuables & Safety

Passports are the most important document for any international travel. Carry it safely with you at all times. Any loss of the passport will delay your return to India and you will not be allowed to continue on the tour. All additional expenses of obtaining a new passport, travel to Indian embassy, additional hotel accommodation, etc, will be at your own expense. Please be alert and responsible for your belongings at all time on the Tour. You are requested to take care of your belongings especially in public places like Airport, Railway Station, Sightseeing Location etc., Also don't keep your belongings in the Coach when you go out for Sightseeing. We will not be responsible for the loss of your belongings.

Currency

The Currency used in most of the Countries is US\$. We also suggest carrying Credit Cards as they are freely used across all the countries. As per RBI regulations, the maximum cash permitted to carry is US\$ 3,000 per person or equivalent. If possible try to carry the original receipt of the same.

Sight-seeing & Tours

It is very common to have heavy traffic or major events etc. At times, due to unforeseen circumstances, some parts of cities may not be given access to the general public. In such cases, we may have to complete the tour by walk or amend the itinerary or may not be able to do the tour, sightseeing or meal. However, we will try our best to take a way out but there will strictly be no refund for any unutilized services.

Hotels

- Hotels we provide may be in the City or Little away from the City. Kindly check the Hotel Website, Tripadvisor Reviews or other reviews - get satisfied & confirm the booking. We will not take any responsibility if you are not happy with hotels once you confirm it.
- All items provided by the hotel are accounted for. Example Towels, ash-trays, bathrobes, iron-box etc. The hotel staff takes inventory at the time of check-out.

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- Items in the mini-bar are changeable to the passenger (not included in the package)
- Hotels may or may not provide gratis mineral water and / or tea-coffee making machine in the room. Policies vary from hotel to hotel and we have no control over this.
- Laundry charges are payable by the passenger (not included in the package)
- Avoid using the safe in the hotel room as high charges will be levied by the hotel in case you forget the combination number.
- Since we are making payment to the Hotels well in advance & also some bookings are NON REFUNDABLE, we cannot refund any amount for the Un utilized nights for whatever may be the reason.

Food & Water

- If you are pure vegetarian please advise us at time of booking. Our tours cater both Veg & Non-Veg food, but on request we will try to provide a Veg cuisine for you on tour. The same may be possible for dinners only and served separately. However we do not guarantee the same.
- Normally Lunch would be served during tours either in Restaurant / Food Court / Open area & it may be Indian / Continental / Fast Food & Dinners would be served in Indian Restaurant or some time as packed food.
- Our Supplier may provide mineral water during tours or may not. We will not take any responsibility on this.
- Meals don't include any water bottles, beverages, hard / soft drinks, fruits juices, etc.
- At times, meals may be packed food on the tour for betterment of itinerary and convenience of our passengers.
- Please note that lunches and dinners are served in restaurants, which may be far from your hotels.

Discontinuation of the tour

- If you are sick or ill on tour, you will be guided to medical facilities and the tour will continue on. The tour manager will continue with the group and may not be able to accompany you.
- In case of loss of passport, theft, illness, death and you are unable to continue the tour; the company is not liable to give any refund on unutilized services.
- Please note that in case of death of tourist(s) all the arrangements of the transportation of the deceased including procuring death certificate, post-mortem, repatriation of the body and all personal expenses has to be taken care by deceased's family or accompanying family or friends. Neither tour manager nor the company will be held responsible for the same.
- In case of loss of passport in any country during the course of the tour, you will have to obtain a new passport from Indian Embassy in that country and immediately return to India. You will not be allowed to continue on the tour after loss of the passport. The expenses incurred in obtaining a new passport and charges in the arrangements to return to India will have to be borne by the passenger. There will be no refund for any unutilized services.

Right to amend itinerary

Tour once commenced, will strictly follow as per the itinerary finalized. However, in case of events and circumstances beyond our control, we reserve the right to change / amend / cancel all or parts of the contents of the itinerary for the safety and well-being of our passengers.

Liabilities & Limitations

- References to "US", "WE" and "OUR", the same shall also refer to our contractors and suppliers. The information in our brochures or website may contain inaccuracies or typographical errors for which we do not guarantee the accuracy. We disclaim all liabilities for such errors or inaccuracies of information which are subject to vary.
- We only act as agent for hotels, airlines, all other transporters and contractors providing other services and all exchange orders, receipts, contracts and tickets issued by us are issued subject to the terms & conditions under which these services are provided by them.
- All check-in & check-out timings are based on the hotel's policy. Early check-in or late check-out depends entirely on the hotels and are subject to availability of rooms.
- The hotels and itineraries are based on scheduled and planned bookings. However, we reserve the right to change / modify them in case of natural disasters, inclement weather or other circumstances beyond our control which may affect the safety and comfort of the participants.
- We shall not be held liable for delays / alterations in program / additional expenses involved directly or indirectly arising out of natural disasters, flight cancellations, political instability, inclement weather or any situations beyond our control.
- We shall not be held liable for any loss / injury / damage (either personal or property) in connection with any form of transport, accommodation provided accommodation provided directly or indirectly, due to fire, epidemics, natural disasters, political instability, riots, thefts, pilferages, or any circumstances beyond our control.
- We reserve the right to cancel / date change / amend the tour in case of any circumstance beyond our control.
- By booking your travel with us or on our website or consenting to travel with us, you are agreeing to be bound by our terms & conditions as stated herein.

Tips

Tips are mandatory in most Countries, hence the below mentioned amount should be handed over to us prior to the departure.

- **Rs. 1,000/- per passenger**

PAYMENT POLICY

Payments are accepted in Indian Rupees only. Payments can be made by cheque, bank transfers, demand draft, cash and credit cards. Copy of PAN Card is mandatory for any International Travel. Payments by credit card will attract 2% to 3% on the amount paid by the card over and above the tour cost.

Tour registration: Rs. 25,000/- per person (Non-refundable)

Balance Payment 45 Days before the departure date

5% GST is applicable on Final Payable Amount

Mode of payment : **Account payee crossed Cheque / Demand Draft / NEFT / RTGS**

Account name : **MILK WHITE HOSPITALITY SERVICES INDIA PRIVATE LIMITED**

HDFC BANK DETAILS:

Bank & Branch : **HDFC Bank Ltd., R. S. Puram branch, Coimbatore – 641 002**

Account Name : **Milk White Hospitality Services India Pvt Ltd**

Account No. : **50200024400191**

Account type : **Current account**

IFSC code : **HDFC0000269**

CANARA BANK DETAILS:

Bank & Branch : **Canara Bank, D. B. Road, R. S. Puram branch, Coimbatore – 641 002**

Account Name : **Milk White Hospitality Services India Pvt Ltd**

Account No. : **1207201018690**

Account type : **Current account**

IFSC code : **CNRB0001207**

CANCELLATION POLICY

- *The tour registration amount is Non Refundable & Non Transferrable*
- *Cancellation done in between 50 to 40 days: 30% of the Package Amount (Euro) would be deducted*
- *Cancellation done in between 39 to 20 days: 50% of the Package Amount (Euro) would be deducted*
- *Cancellation done in between 19 to 0 days: No Refund would be given*

Cancellation has to be informed to our office in WRITING ONLY during office hours on working days. Absolutely NO REFUND on cancellations for tours operating between 20th Dec. to 10th Jan.

REFUND POLICY

- There will be no refunds on unutilized or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, weather conditions etc or non-usage of services like as meals, entrance fees, sightseeing tours, hotels, cruises, optional tours, it is clearly understood that there will be no refund due to any reason whatsoever.
- Processing period for any refund (if applicable), will take minimum 30 days or the time taken per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through cheque or bank transfers only into your account even if payment had been done by cash.
- If refund is due in the foreign currency component, the applicable rate of exchange as prevalent on that date when refund is made will be taken into account and not the date when the payment was made.