

BENEVOLENT BALI 7 Nights & 8 Days

Tour Code	- YGT BAL BEN HT
Tour Type	- Benevolent Bali 7 Nights & 8 Days
Tour Type	- Honeymoon Tour
Departure Dates	- Round the Year
Departure Cities:	- Ex. Bali
Countries & Cities	- 1 Country
Price:	- 700 US\$ (Rs.50,400/-) Per Person + 5% GST

Package Includes:

5 Nights Accommodation with Breakfast at 4 Star Best Western Kuta Resort or similar in Bali

2 Nights Accommodation with Breakfast at 4 Star The Marbella Pool Suite [1 Bed Room Private Pool Villa] or similar in Bali

Cold Towel upon arrival in Bali

Return Airport Transfers in Bali

1 Candle Light Dinner @ Villa or Jimbaran Beach

Following Sightseeing in Bali

- Full Day Tour to Tanjung Benoa Beach for Watersport + Shopping Tour + Uluwatu Temple Tour for Sunset
- Full Day Tour to Kintamani Volcano View + Coffee Plantation + Ubud Palace + Ubud Market
- Full Day Bedgul Twin Lake – Taman Ayum Temple – Tanah Lot Temple Tour
- Half a Day River Rafting Activity
- Half Day Balinese Massage & Spa

All Transfer & Tours on Private Basis with English Speaking Driver

Package Excludes: Optional Tours – Tips to Driver & Guide – Meals not mentioned (Lunch & Dinners) - Increase in \$ Rate (1\$ = Rs.72) – 5% GST

PACKAGE HIGHLIGHTS:

- Half Day Tanjung Benoa Beach for Watersport
- Half Day Uluwatu Temple Tour for Sunset
- Full Day Tour to Kintamani Volcano View – Coffee Plantation – Ubud Palace – Ubud Market
- Full Day Bedgul Twin Lake – Taman Ayum Temple – Tanah Lot Temple Tour
- Half Day River Rafting Activity
- Half Day Balinese Massage & Spa
- Candle Light Dinner

TOUR ITINERARY (Tentative)

Day 01 Arrival Service – Transfer to Bali Hotel

Arrive at Denpasar Ngurah Rai International airport. Meeting service by our Representative, then proceed to hotel for Check In. Rest of the day is free time at hotel. Overnight stay at Bali Resort.

Day 02 Full Day Tanjung Benoa Beach – Uluwatu Temple Tour (B)

Breakfast at Hotel. Full day tour visit: Tanjung Benoa beach for watersport (*water sport activities by own expenses*). Shopping tour choose one of: Duty Free shop or Agung Bali or Polo Shop. Evening visit to the cliff top temple of Uluwatu soaring majestically above the waves with a sheer drop of 100 meters to the Indian Ocean. From the temple we can watch the unforgettable sunset (*subject to weather conditions*) and a tribe of monkeys inhabiting the cliff faces. Overnight stay at Bali Resort.

Day 03 Full Day Kintamani Volcano View – Coffee Plantation – Ubud Market Tour (B)

Breakfast at Hotel. A full day trip to Kintamani with Mount Batur, an active volcano with its huge caldera in the background. Stop en route at the Celuk village (famous for its gold and & silver works), Mas village (wood carving center), Ubud (village of painters), Goa Gajah (Elephant cave) temple and Tampaksiring (holy spring) temple. Overnight stay at Bali Resort.

MILK WHITE HOSPITALITY SERVICES INDIA PRIVATE LIMITED

Regd. Office: 866, KK Colony, Avinashi Road, Coimbatore – 641 018. Tel: 0422 4210697 Mob: 90420 10697 Email : md@yougotrip.com

Day 04 Full Day Bedgul Twin Lake – Taman Ayun Temple – Tanah Lot Temple Visit (B)

Breakfast at the hotel. Morning transfer to visit Taman Ayun Temple in Mengwi Village, and then continue to visit Ulun Danu temple in Bedugul which is located surrounding Beratan Lake. After lunch visit Coffee Plantation. Evening visit to Tanah Lot Temple. Evening is free for Leisure. Overnight stay at Bali Resort.

Day 05 Half Day River Rafting Tour (B)

Breakfast at Hotel. Proceed to River Rafting activity. Today is another day of exciting activity. Proceed to Ayung river for your thrilling experience with River Rafting. Rafting is the most choices adventure in this Bali islands, the activity offers you an amazing experience in pristine white and clear waters. Ayung River Rafting Ubud Bali is a safe water activity in Ayung River located north of Ubud, This is the best rafting for beginners and professionals, we invite you join us and get the fantastic experience through rice field, forest, ramayana reliefe on the rock along the river. Evening free for personal activities. Overnight stay at the Pool Villa.

Day 06 Transfer to Pool Villa (B & D)

Breakfast at Hotel. Morning is free for Leisure. Afternoon Check Out of Hotel & Transfer to **The Pool Villa**. Evening is free for Leisure. Candle Light Dinner & Overnight stay at the Pool Villa.

Day 07 Half Day Balinese Massage & Spa (B)

Breakfast at Hotel. Proceed to Balinese Massage & Spa. Balinese believe that body, mind and spirit work in harmony. Health and well being leads to happiness. Balinese massages have healing power, releasing tension, freeing tissues of toxins and improving circulation. Reflexology Foot Massage relieves stress from areas in the feet that are in harmony with other areas of the body and increases the rejuvenating and revitalizing powers of the whole being. Overnight stay at the Pool Villa.

Day 08 Departure Transfer (B)

Breakfast at hotel. Free until departure (hotel check-out time: 12.00hours). After hotel check-out formalities, meet and transfer to airport, Departure by flight.

TOUR ENDS with HAPPY MEMORIES.

Documents required to Process Visa

For Indonesia, it's ON ARRIVAL FREE VISA. Hence you can take On Arrival Visa at your arrival airport.

Important Points

Brochure

We take the utmost care on the accuracy of the information in our brochure. However, the matter therein is subject to change, based on changes made by our suppliers (e.g. airlines, hotels, activity providers, car hire companies, transporters etc.). We will strive to notify you of any changes brought to our knowledge and which may affect your package prior to confirming your registration with us and after that, as soon as we are notified by our contractors and suppliers. We have provided information to the best of our knowledge and will not be held responsible for any inaccuracy or variance from the brochure. Please note, we are not responsible or liable for the content, policies and services of any sites linked to or accessible via our website.

Booking procedure

- The registration form to be filled, duly signed and submitted to us.
- A photocopy of the first & last page of the valid passport (valid for minimum of 6 months from date of return)
- Advance deposit amount: **Rs.15,000/- per person** (Rupees Fifteen thousand only). [Non Refundable]
- Duly signed terms & conditions of the package and booking.

Tour cost, taxes & rate of exchange

- All prices are made up of two components – Indian Rupees and the currency of the country travelling to. However, the cost must be paid in Indian rupees only. The foreign exchange component will be converted into Indian rupees at the prevailing rate of exchange of the respective currency as on the date you make the final payment.
- The initial deposits & payments will be considered towards the Indian rupee component only.
- Additionally, a 5% GST (Government Service Tax) is applicable on the entire tour cost unless specified in the inclusions. This GST percentage in as on date and any governmental changes to the same will be applicable to the tour cost.

Cancellations and / or amendments by passenger

All cancellations / amendments must be received in writing to us either by email or in written form and has to be followed up by a phone call during working hours from the concerned traveler. Once received, we shall action the same in 24 to 48 Hours.

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- Amendments made after booking the tour will be treated as a new booking and will be strictly subject to availability and rates prevalent at the time of changes requested. If the same is made within cancellation period, the applicable cancellation charges will apply. Also it is a mandatory to put such requests in writing and get a written confirmation from us. For any amendment, the company reserves right to charge Rs.5000/-per transaction on and above any additional cost /amendment charges applicable.
- Any request to change the tour date will be treated as cancellation of the last tour and will be considered as a fresh booking on the new tour. Cancellation charges will apply as stated above on the cancelled tour. New tour may have different pricing even though the itinerary may remain the same and passengers are liable to pay the new tour charges as well as cancellation charges if booked on any previous tour.
- Please note that YouGoTrip will be not liable to pay any cancellation charges / compensation / expenditure if you unable to join the tour due to any illness, court orders, non-issuance of travel documents or visas. All such expenditure has to be borne by the passengers only.

Overseas Travel / Medical insurance

- Overseas Medical Insurance is not mandatory for this tour.
- We advise you to take Overseas Medical Insurance. You are advised to discuss your insurance needs directly with insurance agent before proceeding on the tour and procure any additional cover as may be advised at your own cost.
- Please note, insurance is the subject matter of solicitation, please read the terms and conditions of the insurance document carefully before finalizing your desired insurance cover. Insurance coverage may be age related. Kindly get the complete details from the insurer.
- It is important to also note that you would have a direct contractual relationship with the insurer and YouGoTrip is only a facilitator. You shall therefore check the accuracy and the correctness of the insurance policy and in case of any error or lapse report the same to the insurer directly and get rectified by them, as YouGoTrip would not be responsible for the same.
- We request you to understand the coverage of your insurance details before obtaining and departing on your tour. All claims needs to be put up directly by the passengers with the insurer. Any approval or denial of the claims is solely at the discretion of the insurance company only and YouGoTrip will neither be held responsible nor liable nor required to give any compensation in any matter for whatsoever reason.

Baggage

1 Check In (23 Kg), 01 Cabin (07 Kg) Baggage & 01 Small Sized Back-Pack or Hand Bag is allowed to be carried by the Passenger. Anything more than this will not be accommodated or additional cost may incur as per supplier's policy.

Coach and Coach Captain

- Eating, drinking or smoking inside the coach is strictly not allowed.
- Coach Captains are bound by certain laws and restrictions are in place about drinking hours. All itineraries are planned by them. Therefore it is absolutely essential for passengers to follow the timing strictly and punctually.

Clothing

Warm clothing like sweaters, jackets are optional. Ideally, one must carry a set of warm clothes in your hand luggage along with the sun glasses, cap and walking shoes.

Medicines

In case you have any prescribed medicines, please carry them on tour along with the Doctor's prescription. It's also advisable to carry basic travel medicines with you for your tour.

Mobile Phone

Please ensure that your SIM card has International Roaming Facility with sufficient balance (We suggest to go with Airport Plan which is cheaper). You can also avail a local SIM card's or Telephone cards at every destination. (This would be expensive & time consuming, hence we suggest to go with International Roaming).

Charger/Adapter

Please make sure to Carry a UNIVERSAL TRAVEL ADAPTER from India itself.

Weather

A waterproof Jacket or an Umbrella is recommended as you could encounter frequent showers in Europe.

Passports, Visa. Valuables & Safety

Passports are the most important document for any international travel. Carry it safely with you at all times. Any loss of the passport will delay your return to India and you will not be allowed to continue on the tour. All additional expenses of obtaining a new passport, travel to Indian embassy, additional hotel accommodation, etc, will be at your own expense. Please be alert and responsible for your belongings at all time on the Tour. You are requested to take care of your belongings especially in public places like Airport, Railway Station, Sightseeing Location etc., Also don't keep your belongings in the Coach when you go out for Sightseeing. We will not be responsible for the loss of your belongings.

Currency

The Currency used in most of the Countries is US\$. We also suggest to carry Credit Cards as they are freely used across all the countries. As per RBI regulations, the maximum cash permitted to carry is US\$ 3,000 per person or equivalent. If possible try to carry the original receipt of the same.

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Sight-seeing & Tours

It is very common to have heavy traffic or major events etc. At times, due to unforeseen circumstances, some parts of cities may not be given access to the general public. In such cases, we may have to complete the tour by walk or amend the itinerary or may not be able to do the tour, sightseeing or meal. However, we will try our best to take a way out but there will strictly be no refund for any unutilized services.

Hotels

- Hotels we provide may be in the City or little away from the City. Kindly Check the Hotel Reviews, Ratings etc, if it is satisfied to you, then confirming the booking. We will not take any responsibility if you are not happy with the Hotels at your destination.
- All the Hotels are pre paid well in advance. Hence we cannot refund any money for the Un Utilized nights for any reasons.
- All items provided by the hotel are accounted for. Example Towels, ash-trays, bathrobes, iron-box etc. The hotel staff takes inventory at the time of check-out.
- Items in the mini-bar are changeable to the passenger (not included in the package)
- Hotels may or may not provide gratis mineral water and / or tea-coffee making machine in the room. Policies vary from hotel to hotel and we have no control over this.
- Laundry charges are payable by the passenger (not included in the package)
- Avoid using the safe in the hotel room as high charges will be levied by the hotel in case you forget the combination number.

Food & Water

- If you are pure vegetarian please advise us at time of booking. Our tours cater both Veg & Non-Veg food, but on request we will try to provide a Veg cuisine for you on tour. The same may be possible for dinners only and served separately. However we do not guarantee the same.
- Our supplier may provide Mineral Water during the tours or may not. We are not responsible for the same.
- Meals don't include any water bottles, beverages, hard / soft drinks, fruits juices, etc.
- At times, meals may be packed food on the tour for betterment of itinerary and convenience of our passengers.
- Please note that lunches and dinners are served in restaurants, which may be far from your hotels.

Discontinuation of the tour

- If you are sick or ill on tour, you will be guided to medical facilities and the tour will continue on.
- In case of loss of passport, theft, illness, death and you are unable to continue the tour; the company is not liable to give any refund on unutilized services.
- Please note that in case of death of tourist(s) all the arrangements of the transportation of the deceased including procuring death certificate, post-mortem, repatriation of the body and all personal expenses has to be taken care by deceased's family or accompanying family or friends. Neither tour manager nor the company will be held responsible for the same.
- In case of loss of passport in any country during the course of the tour, you will have to obtain a new passport from Indian Embassy in that country and immediately return to India. You will not be allowed to continue on the tour after loss of the passport. The expenses incurred in obtaining a new passport and charges in the arrangements to return to India will have to be borne by the passenger. There will be no refund for any unutilized services.

Right to amend itinerary

Tour once commenced, will strictly follow as per the itinerary finalized. However, in case of events and circumstances beyond our control, we reserve the right to change / amend / cancel all or parts of the contents of the itinerary for the safety and well-being of our passengers.

Liabilities & Limitations

- References to "US", "WE" and "OUR", the same shall also refer to our contractors and suppliers. The information in our brochures or website may contain inaccuracies or typographical errors for which we do not guarantee the accuracy. We disclaim all liabilities for such errors or inaccuracies of information which are subject to vary.
- We only act as agent for hotels, airlines, all other transporters and contractors providing other services and all exchange orders, receipts, contracts and tickets issued by us are issued subject to the terms & conditions under which these services are provided by them.
- All check-in & check-out timings are based on the hotel's policy. Early check-in or late check-out depends entirely on the hotels and are subject to availability of rooms.
- The hotels and itineraries are based on scheduled and planned bookings. However, we reserve the right to change / modify them in case of natural disasters, inclement weather or other circumstances beyond our control which may affect the safety and comfort of the participants.
- We shall not be held liable for delays / alterations in program / additional expenses involved directly or indirectly arising out of natural disasters, flight cancellations, political instability, inclement weather or any situations beyond our control.
- We shall not be held liable for any loss / injury / damage (either personal or property) in connection with any form of transport, accommodation provided accommodation provided directly or indirectly, due to fire, epidemics, natural disasters, political instability, riots, thefts, pilferages, or any circumstances beyond our control.
- We reserve the right to cancel / date change / amend the tour in case of any circumstance beyond our control.
- By booking your travel with us or on our website or consenting to travel with us, you are agreeing to be bound by our terms & conditions as stated herein.

Tips

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Tips are mandatory in many Countries, hence we suggest you to give atleast **4\$ per person per day** as Tips to Driver / Guide.

PAYMENT POLICY

Payments are accepted in Indian Rupees only. Payments can be made by cheque, bank transfers, demand draft, cash and credit cards. Copy of PAN Card is mandatory for any International Travel. Payments by credit card will attract 2% to 3% on the amount paid by the card over and above the tour cost.

Tour registration: **Rs.15,000/- per person** (Non-refundable in case of Cancellation / Visa Rejection)

Balance & Final Payment **Before 45 Days of the travel date**

5% GST is applicable on Final Payable Amount

Mode of payment : **Account payee crossed Cheque / Demand Draft / NEFT / RTGS**

Account name : **MILK WHITE HOSPITALITY SERVICES INDIA PRIVATE LIMITED**

HDFC BANK DETAILS:

Bank & Branch : **HDFC Bank Ltd., R. S. Puram branch, Coimbatore – 641 002**

Account name : **Milk White Hospitality Services India Pvt Ltd**

Account no. : **50200024400191**

Account type : **Current account**

IFSC code : **HDFC0000269**

CANARA BANK DETAILS:

Bank & Branch : **Canara Bank, D. B. Road, R. S. Puram branch, Coimbatore – 641 002**

Account name : **Milk White Hospitality Services India Pvt Ltd**

Account no. : **1207201018690**

Account type : **Current account**

IFSC code : **CNRB0001207**

CANCELLATION POLICY

- *The tour registration amount is Non Refundable & Non Transferrable*
- *Cancellation done in between 50 to 40 days: 30% of the Package Amount (Euro) would be deducted*
- *Cancellation done in between 39 to 20 days: 50% of the Package Amount (Euro) would be deducted*
- *Cancellation done in between 19 to 0 days: No Refund would be given*

Cancellation has to be informed to our office in WRITING ONLY during office hours on working days. Absolutely NO REFUND on cancellations for tours operating between 20th Dec. to 10th Jan.

REFUND POLICY

- There will be no refunds on unutilized or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, weather conditions etc or non-usage of services like as meals, entrance fees, sightseeing tours, hotels, cruises, optional tours, it is clearly understood that there will be no refund due to any reason whatsoever.
- Processing period for any refund (if applicable), will take minimum 30 days or the time taken per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through cheque or bank transfers only into your account even if payment had been done by cash.
- If refund is due in the foreign currency component, the applicable rate of exchange as prevalent on that date when refund is made will be taken into account and not the date when the payment was made.