

PASSIONATE NEW ZEALAND 15 Nights & 16 Days

Tour Code	- YGT NEW PAS HT
Tour Type	- Passionate New Zealand 15 Nights & 16 Days
Tour Type	- Honeymoon Tour
Departure Dates	- Round the Year
Departure Cities:	- Ex. Auckland
Countries & Cities	- 1 Country & 8 Cities
Price:	- 4000 NZD\$ (Rs.1,88,000/-) Per Person + 5% GST

Package Includes:

2 Nights Accommodation with breakfast in Grand Chancellor Auckland City Hotel or similar in Auckland
1 Night Accommodation with breakfast in Paku Lodge Resort or similar in Tairua
2 Nights Accommodation with breakfast in Bella Vista Rotorua or similar in Rotorua
2 Nights Accommodation with breakfast in Alpine Suites on Lake Tekapo or similar in Lake Tekapo
4 Nights Accommodation with breakfast in Rydges Lakeland Resort or similar in Queenstown
1 Night Accommodation with breakfast in Ramada Resort or similar in Wanaka
2 Nights Accommodation with breakfast in Bella Vista Franz Josef or similar in Franz Josep
1 Night Accommodation with breakfast in Ashley Hotel or similar in Christchurch
All Sightseeing & Transfers as per Itinerary in an A/c Coach on SIC Basis

Package Excludes: Optional Tours – Tips to Driver & Guide – Meals not mentioned (Lunch & Dinners) - Increase in \$ Rate (1NZD\$ = Rs.47) – 5% GST

PACKAGE HIGHLIGHTS:

- **Auckland City Tour**
- **Sky Tower in Auckland**
- **Full Day Rotorua Tour with Waitomo**
- **Wai O Tapu Thermal Wonderland**
- **Queenstown Sightseeing**
- **Full day Milford Sound Tour**
- **Queenstown Shotover Jet Boat Ride**
- **Wanaka & Franz Josef Sightseeing**
- **Franz Josef Helicopter Ride with Snow Landing**
- **Greymouth Sightseeing**
- **Christchurch Sightseeing**

TOUR ITINERARY (Tentative)

Day 1: Auckland Arrival Transfer

Arrival at Auckland Airport. Shuttle Transfer from Airport to hotel in Auckland. *Breath-taking scenery, sparkling harbours, island retreats, eclectic cultures, spectacular arts and events and so on..... This is Among world's TOP 10 city to live in. Auckland is New Zealand's largest city and main transport hub. The region is home to some 1.5 million people and is also the largest Polynesian city in the world. A stunning natural playground Auckland's diverse landscapes provide countless opportunities to get immersed in nature. In the west, lush native rainforest plunges down the hills to meet the sea on dramatic black sand beaches, while the east's sheltered golden sand beaches are fringed with red-flowering pohutukawa trees. To the north the rolling hills of wine country meet stunning coastlines and in the south you'll find picturesque country gardens, unspoilt forest and tranquil bays to explore. Volcanoes New Zealand's Auckland region is dotted with 48 volcanic cones, which provide spectacular panoramic views of the city and harbour. Overnight Stay in Auckland Hotel.*

Day 2: Auckland City Tour (B)

After Breakfast, proceed to Auckland City Tour. We will explore **One Tree Hill, Mt. Eden Hill, Tamaki drive, Bastion Point and Kelly Tarltons Sealife Aquarium** as main locations in a very dynamic – city of sails Auckland. Witness the largest in- house collection of penguins in the world at Kelly Tarltons along with the sharks and other sea creatures. Later in the evening visit **Sky Tower**- the tallest free standing tower on southern hemisphere. **Mt Eden Hill** - *Maungawhau or Mount Eden is the highest volcano in Auckland city at 196 metres high. Enjoy spectacular 360-degree views of Auckland and its harbours from the summit. One significant feature is a large, well-preserved crater, some 50 metres deep, contained within the summit cone. Mount Eden is the name of a Scoria Cone.* **Tamaki Drive** - *Tamaki drive leads to a popular destination called Mission bay ideally located near city and popular destination for locals to unwind and enjoy weekend. Tamaki Drive curves along the waterfront from downtown to St. Heliers Bay offering a superb outlook over the sparkling Waitemata Harbour. The Headland above Tamaki Drive is of great historical significance.*

Bastion Point - *Bastion Point is a coastal piece of land in Orakei, Auckland, New Zealand, overlooking the Waitemata Harbour. The area has significance in New Zealand history for its role in 1970s Maori protests against forced land alienation by non Maori New Zealanders.* Overnight Stay in Auckland Hotel.

Day 3: Auckland – Tairua (B)

After Breakfast, Check Out of your Hotel & proceed to **Tairua** visit Hot water beach is a New Zealand Must Do and one of its most dramatic places. *The town of Tairua is on the east coast of the Coromandel Peninsula in the North Island of New Zealand. It lies at the mouth of the Tairua River on its north bank and on the small Paku Peninsula. The population was 1,227 in the 2013 Census, a decrease of 42 from 2006. Popular for a patch of thermal water bubbling just beneath the surface of the sand at low tide and also visit Hahei beach- is a most spectacular and popular pink sandy beach - close to world famous Cathedral Cove.* Overnight Stay in Tairua Hotel.

Day 4: Tairua – Waitomo – Rotorua – Matamata (B)

After Breakfast, check out of your Hotel & proceed to Pack your bags and off we go to **Rotorua**, a geothermal city of New Zealand, rare and unique on the planet. On our way we will visit **Waitomo Caves** – a wonder of its own. Visit includes boat ride in a real dark cave of – glowworms. Later continue to hobbiton movie set to experience stunning rolling hills and the lush pastures of the shire as featured in the lord of the rings & the hobbit trilogies. Finally arrive at Rotorua, check-in to the hotel and enjoy the rest of the evening – go spoil yourself at Rotorua Lake, wonder around the Town and be amazed with flumes from the earth. **Waitomo** - *Under the green hills of Waitomo lies a labyrinth of caves, sinkholes and underground rivers. The area's name comes from the Maori words wai (water) and tomo (hole). the legend of Waitomo Caves began with the creation of limestone at the bottom of the ocean. Now these limestone formations stand as one of New Zealand's most inspiring natural wonders and a must-see destination.*

Rotorua - *Rotorua's a great place for a getaway. Rotorua is one of NZ's most diverse and exciting holiday destinations. The city is known for its geothermal activity, and features geysers and hot mud pools. Rotorua is one place where the turbulent forces that formed New Zealand are most evident. This city, on the Volcanic Plateau, has one of the world's most lively fields of geothermal activity and sits squarely on the Pacific Rim of Fire.* **Matamata** is a rural town nestled at the base of the scenic Kaimai Ranges. It is well known for its thoroughbred industry, dairy farming heritage. Overnight Stay in Rotorua Hotel.

Day 5: Rotorua – Te Puia Thermal – OGO – Velocity Valley (B)

After Breakfast proceed to visit **Te Puia Thermal Reserve**, famous Pohutu Geyser which erupts 10 to 25 times each day to heights of 16 to 20 metres. The reserve is also filled with boiling mud pools generated by the extreme thinness of the earth's crust in the area. Then experience superman Dive into the OGO on your own or have one, two or three friends in there together as you slip, slide and laugh your way down the 250m long slope. This is a wet ride. Get ready for adventurous activities. You have a choice to select any 2 activities at **Velocity Valley** - Launch from 0 to 100kph in a blink of an eye and experience 3G's in New Zealand's fastest jet boat with Agrojet, FREEFALL - Freefall Xtreme is the closest you will get to being a super hero. Fly unattached on a giant wind column! SWOOP - Pull the cord, take the ride! Dive head first into the action on the super swing Swoop at Agroventures. Overnight Stay in Rotorua Hotel.

Day 6: Rotorua – Christchurch – Lake Tekapo (B)

After Breakfast, Check out of the Hotel & fly to Christchurch. Which is known as Garden City of New Zealand. Travel through the scenic canterbury plains and arrive at **Lake Tekapo**. In the late evening you will experience the gaze at the

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skies from the most southern research observatory in the world. Allow our experienced guides to showcase the amazing features seen in our night sky. With the use of powerful telescopes you can view distant objects such as - planets, star-clusters, nebulae and distant galaxies. **Lake Tekapo** - *Lake Tekapo lies in the heart of the Mackenzie Country, in New Zealand's central South Island. Lake Tekapo is the second-largest of three roughly parallel lakes running north-south. Lake Tekapo gets its intense milky-turquoise colour from the fine rock-flour (ground by glaciers) which is suspended in the water.* Overnight Stay in Lake Tekapo Hotel.

Day 7: Lake Tekapo – Mount Cook (B)

After Breakfast, Today you may like to visit **Mt Cook** Village which is just under an hour away (60 kilometers each way) or relax and enjoy the tranquility at Lake Tekapo. *We enter the amazing Aoraki / Mt Cook National Park home to New Zealand's highest mountain where there is time to stop for lunch and a chance to enjoy the amazing alpine scenery. During your stop at Mount Cook Village choose to enjoy a delicious three-course lunch at the famous Hermitage Hotel. Also on offer is the chance to take a scenic flight over this spectacular region (additional cost weather permitting this flight can be arranged with your driver guide on the day). In the afternoon travel past Lake Pukaki to Lake Tekapo where you can view the solitary Church of the Good Shepherd against the backdrop of this vivid blue glacier-fed lake. **Church of Good Shepherd** - The Church was built in 1935 as a place of worship for the pioneer families of the Mackenzie country. Located on the shores of Lake Tekapo, this church always attracts a crowd of tourists keen to capture this historic church, which is only metres from the surreal teal waters of the lake. The church boasts awe-inspiring views of the lake and mountains through the altar window.* Overnight Stay in Lake Tekapo Hotel.

Day 8: Lake Tekapo – Queenstown (B)

After Breakfast, Check Out your Hotel & Leave for one of the most beautiful places on the planet- **Queenstown**. On the way visit **Arrowtown** – a little historical town with long mining history & also enjoy tasting of New Zealand wine at gibbston valley winery. Later check in to the hotel, freshen up and leave for skyline gondola. Enjoy stunning panoramic view of Queenstown during sunset and also enjoy one of the most memorable dinners of your life on top of bob's peak. **Queenstown** - *Do you know that Queenstown got its name as it was considered fit for Queen Victoria? Interesting, isn't it! However, the town has come to be recognised as the adrenaline capital of the world, owing to the number of adventure activities it offers. The place is a must visit if you have even a single adventure activity in your bucket list. The best thing about Queenstown is that it can be visited all round the year and yet, it will never disappoint you. Whatever is your age, Queenstown has one or the other adventure activity fit for you. With its remarkable scenery and stunning locations, this place will never let you down. **Arrowtown** - Arrowtown is charming and quirky a delightful gold rush village nestled below the beautiful peaks that surround the sparkling Arrow River. You'll be enchanted by Historic Arrowtown, a New Zealand treasure. It is a scenic 20 minute drive from Queenstown, and close to its ski fields. Arrowtown is recognised as the walking and biking centre of the Wakatipu and the many walking trails and cycle tracks of the area either start or finish in the town. A special highlight is the Chinese settlement at the edge of the river. Built by Chinese miners from 1868, this area of restored shelters and buildings paints a picture of earlier times.* Overnight Stay in Queenstown Hotel.

Day 9: Queenstown – Milford Sound (B & L)

After Breakfast, proceed to We will leave for **Milford Sound** – a road trip with breathtaking scenery at every corner so keep your camera handy and there is no way, you can afford a little nap. Afternoon will be spent on Milford Sound cruise – a cherry on the cake kind of cruise trip after a beautiful road journey on milford road. **Milford Sound** - *When you are looking to plan a trip in and around New Zealand, you must include Milford Sound in your itinerary as it is one of the stunning natural attractions in this part of the world. Milford Sound is strategically located within a remote section of South Island. It is actually placed within the Fiordland National Park that is located in the southwest of corner of the South Island. The Fiordland National Park is actually a part of the Te Wahipounamu which is a major UNESCO World Heritage site. The Milford Sound is widely considered to be the most important attraction of the Fiordland National Park.* We will return at the same hotel for overnight stay in Queenstown Hotel.

Day 10: Queenstown Sightseeing – Shotover Jet Boat Ride (B)

Today after breakfast leave for a thrilling & world's fastest **Shotover Jet Boat Ride**. Have your adrenalin pumping throughout the jet boat track and the same time witness Queenstown's mining history. Upon return in town, enter below zero bar and enjoy a glass of your favorite drink in the icy surroundings. Later in the evening visit onsen for

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breathtaking candlelight spa package with a private pool room of your own surrounded by Japanese candles, open southern scenic sky over your head and shotover river below. **Queenstown** - Do you know that Queenstown got its name as it was considered fit for Queen Victoria? Interesting, isn't it! However, the town has come to be recognised as the adrenaline capital of the world, owing to the number of adventure activities it offers. The place is a must visit if you have even a single adventure activity in your bucket list. The best thing about Queenstown is that it can be visited all round the year and yet, it will never disappoint you. Whatever is your age, Queenstown has one or the other adventure activity fit for you. With its remarkable scenery and stunning locations, this place will never let you down. Overnight stay in Queenstown Hotel.

Day 11: Queenstown – Lake Te Anau (B)

After breakfast, Day free for leisure to opt for all the adventurous activities like **Sky Diving, White Water Rafting, Bungee Jumping, Visit Arrow Town**, etc or opt for **Day trip to Lake Anau**. **Lake Te Anau** - The serene deep waters of Lake Te Anau make up the largest lake in the South Island and second largest in NZ, and are bordered on its western shore by lush virgin forest. It's the perfect base from which to explore spectacular Fiordland National Park. An attractive resort town and holiday destination, Te Anau is just twenty minutes drive from picturesque Lake Manapouri. **Arrowtown** - Arrowtown is charming and quirky a delightful gold rush village nestled below the beautiful peaks that surround the sparkling Arrow River. You'll be enchanted by Historic Arrowtown, a New Zealand treasure. It is a scenic 20 minute drive from Queenstown, and close to its ski fields. Arrowtown is recognised as the walking and biking centre of the Wakatipu and the many walking trails and cycle tracks of the area either start or finish in the town. A special highlight is the Chinese settlement at the edge of the river. Built by Chinese miners from 1868, this area of restored shelters and buildings paints a picture of earlier times. Overnight Stay in Queenstown Hotel.

Day 12: Queenstown – Wanaka (B)

After breakfast check out of your Hotel & proceed to **Wanaka**. **Wanaka** – a resort town on New Zealand's South Island, is set on the southern end of its namesake lake with views of snowcapped mountains. It's the gateway to the Southern Alps' Mount Aspiring National Park, a wilderness of glaciers, beech forests and alpine lakes. Treble Cone and Cardrona ski resorts are near the park. Just outside the town is the outdoor maze and sculpture gallery of Puzzling World. Full day at leisure. Today you can opt for optional activities like **Puzzling World, Largest Toy Museum, French Funny Train** etc. Overnight Stay in Wanaka Hotel.

Day 13: Wanaka – Franz Josef (B)

Today after breakfast check out of the Hotel & Today leave for glacier country via lake wanaka & world heritage area of haast pass. Once at wanaka, we will get you through some brain tickling at puzzling world – go challenge yourself and entertain at the same time. Also stroll on the shores of beautiful lake wanaka and witness stunning beauty around. Later reach Franz Josef, check in to the hotel and relax. Stay warm at glacier country as it may be a bit chilly. **Lake Wanaka** - 45 kilometres long and covering 193 square kilometres, the crystal clear waters of Lake Wanaka are perfect for jetboaters, sailors and kayakers to explore. Wanaka lies in a u-shaped valley formed by glacial erosion during the last ice age, more than 10,000 years ago. **Franz Josef** - The magnificent Franz Josef Glacier is widely regarded as the gem of New Zealand's West Coast Glaciers. The Franz Josef is a 12 km long glacier located in Westland. New Zealand's Glacier Country, on the South Island's West Coast, is at the heart of the broader UNESCO World Heritage Area, Te Wahipounamu South West New Zealand. From the mountains to the sea, you won't want to miss any of it. Active adventure, relaxation or family fun all against the backdrop of spectacular scenery, Glacier Country offers something for everyone. Overnight stay in Franz Josef Hotel.

Day 14: Franz Josef (B)

Today after breakfast it's a leisure day. Today you can Opt for **Helicopter Ride with Snow Landing** as an optional activity. See the Franz Josef Glacier from the air on a scenic 20-minute helicopter flight above ice falls, snowfields, and crevasses. Experience the thrill of a snow landing to see the icy landscape up close and take in incredible views across the glacier. Journey into the largely inaccessible heart of the majestic Southern Alps on a 20-minute helicopter flight to Franz Josef Glacier. Experience a snow landing and explore the ice falls, to see some of the most stunning ice architecture of any glacier in the world. Following a spectacular collapse of the terminal face in 2012, the glacier is now only accessible by helicopter. Make your way to a central location in Franz Josef township, where you will check in for the flight. Lift off, and fly above the glacier that stretches through Westland Tai Poutini National Park. Admire the thick forest that creeps

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to the edge of the ice and appreciate the spectacular views of the glacier from above. Midway through the flight you will land on part of the glacier snowfield in a location that, without specialized equipment and mountaineering guides, is only accessible by helicopter. Soak in the views, capture some incredible photos then return to the helicopter for the return flight to Franz Josef town. Overnight stay in Franz Josef Hotel.

Day 15: Franz Josef – Greymouth – Christchurch (B)

Early morning after breakfast leave for Christchurch via **Arthurs Pass**. Enroute visit **Jade factory** and a glass blower shop in Hokitika. Take a **panoramic tour of Christchurch City**. **Greymouth** is the largest town on the West Coast and has the turnaround of the **Tranz Alpine train journey**, recognised as one of the top train trip. Overnight stay in Christchurch Hotel.

Day 16: Christchurch – Departure Transfer (B)

After Breakfast, its free for leisure or explore Christchurch. Depending upon your flight time, SIC transfer to Chirstchurch airport for onward flight to India.

TOUR ENDS with Happy Memories.

Documents required to Process Visa

DOCUMENTS REQUIRED TO PROCESS NEW ZEALAND VISA

- a) Valid Original Passport (Old & New) with atleast 7 Months validity & 3 Blank Pages
- b) Three Company Blank Letter Heads for preparing Covering Letter
- c) Last 3 Years Personal IT Saral
- d) Last 3 Years Company IT Saral
- e) Last 6 Months Personal Bank Statement with Bank Seal & Sign in A4 Sheet only (No Passbooks)
- f) Last 6 Months Company Bank Statement with Bank Seal & Sign in A4 Sheet only (No Passbooks)
- g) Pan Card Copy
- h) Aadhar Card Copy
- i) Company Registration Copy (Ex. GST, VAT, CST, TIN, MOU for Pvt Ltd Company, License, IE Code etc) or any Government Registration Copy
- j) For Salaried: Last 6 Months Salary Certificate, NOC from Employee, Appointment Letter
- k) For Retired: Retirement Letter, Pension Slip etc
- l) PPF / DMAT Statement
- m) LIC Bonds
- n) Property Documents
- o) Fixed Deposit Certificate
- p) Marriage Certificate (if recently married and if spouse name is not endorsed in the Passport)
- q) Three Photographs as per New Zealand Visa Specification

Important Points

Brochure

We take the utmost care on the accuracy of the information in our brochure. However, the matter therein is subject to change, based on changes made by our suppliers (e.g. airlines, hotels, activity providers, car hire companies, transporters etc.). We will strive to notify you of any changes brought to our knowledge and which may affect your package prior to confirming your registration with us and after that, as soon as we are notified by our contractors and suppliers. We have provided information to the best of our knowledge and will not be held responsible for any inaccuracy or variance from the brochure. Please note, we are not responsible or liable for the content, policies and services of any sites linked to or accessible via our website.

Booking procedure

- The registration form to be filled, duly signed and submitted to us.
- A photocopy of the first & last page of the valid passport (valid for minimum of 6 months from date of return)
- Advance deposit amount: **Airfare + Rs.50,000/- per person** (Airfare + Rupees Fifty thousand only). [Non Refundable]
- Duly signed terms & conditions of the package and booking.

Tour cost, taxes & rate of exchange

- All prices are made up of two components – Indian Rupees and the currency of the country travelling to. However, the cost must be paid in Indian rupees only. The foreign exchange component will be converted into Indian rupees at the prevailing rate of exchange of the respective currency as on the date you make the final payment.
- The initial deposits & payments will be considered towards the Indian rupee component only.

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- Additionally, a 5% GST (Government Service Tax) is applicable on the entire tour cost unless specified in the inclusions. This GST percentage in as on date and any governmental changes to the same will be applicable to the tour cost.

Cancellations and / or amendments by passenger

All cancellations / amendments must be received in writing to us either by email or in written form and has to be followed up by a phone call during working hours from the concerned traveler. Once received, we shall action the same in 24 to 48 Hours.

- Amendments made after booking the tour will be treated as a new booking and will be strictly subject to availability and rates prevalent at the time of changes requested. If the same is made within cancellation period, the applicable cancellation charges will apply. Also it is a mandatory to put such requests in writing and get a written confirmation from us. For any amendment, the company reserves right to charge Rs.5000/-per transaction on and above any additional cost /amendment charges applicable.
- Any request to change the tour date will be treated as cancellation of the last tour and will be considered as a fresh booking on the new tour. Cancellation charges will apply as stated above on the cancelled tour. New tour may have different pricing even though the itinerary may remain the same and passengers are liable to pay the new tour charges as well as cancellation charges if booked on any previous tour.
- Please note that YouGoTrip will be not liable to pay any cancellation charges / compensation / expenditure if you unable to join the tour due to any illness, court orders, non-issuance of travel documents or visas. All such expenditure has to be borne by the passengers only.

Overseas Travel / Medical insurance

- Overseas Medical Insurance is mandatory for this tour.
- We advise you to take Overseas Medical Insurance. You are advised to discuss your insurance needs directly with insurance agent before proceeding on the tour and procure any additional cover as may be advised at your own cost.
- Please note, insurance is the subject matter of solicitation, please read the terms and conditions of the insurance document carefully before finalizing your desired insurance cover. Insurance coverage may be age related. Kindly get the complete details from the insurer.
- It is important to also note that you would have a direct contractual relationship with the insurer and YouGoTrip is only a facilitator. You shall therefore check the accuracy and the correctness of the insurance policy and in case of any error or lapse report the same to the insurer directly and get rectified by them, as YouGoTrip would not be responsible for the same.
- We request you to understand the coverage of your insurance details before obtaining and departing on your tour. All claims needs to be put up directly by the passengers with the insurer. Any approval or denial of the claims is solely at the discretion of the insurance company only and YouGoTrip will neither be held responsible nor liable nor required to give any compensation in any matter for whatsoever reason.

Baggage

1 Check In (23 Kg), 01 Cabin (07 Kg) Baggage & 01 Small Sized Back-Pack or Hand Bag is allowed to be carried by the Passenger. Anything more than this will not be accommodated or additional cost may incur as per supplier's policy.

Coach and Coach Captain

- Eating, drinking or smoking inside the coach is strictly not allowed.
- Coach Captains are bound by certain laws and restrictions are in place about drinking hours. All itineraries are planned by them. Therefore it is absolutely essential for passengers to follow the timing strictly and punctually.

Clothing Warm clothing like sweaters, jackets are optional. Ideally, one must carry a set of warm clothes in your hand luggage along with the sun glasses, cap and walking shoes.

Medicines

In case you have any prescribed medicines, please carry them on tour along with the Doctor's prescription. It's also advisable to carry basis travel medicines with you for your tour.

Mobile Phone Please ensure that your SIM card has International Roaming Facility with sufficient balance (We suggest to go with Airport Plan which is cheaper). You can also avail a local SIM card's or Telephone cards are every destination. (This would be expensive & time consuming, hence we suggest to go with International Roaming).

Charger/Adapter Please make sure to Carry a UNIVERSAL TRAVEL ADAPTER from India itself.

Weather A waterproof Jacket or an Umbrella is recommended as you could encounter frequent showers in Europe.

Passports, Visa. Valuables & Safety

Passports are the most important document for any international travel. Carry it safely with you at all times. Any loss of the passport will delay your return to India and you will not be allowed to continue on the tour. All additional expenses of obtaining a new passport, travel to Indian embassy, additional hotel accommodation, etc, will be at your own expense. Please be alert and responsible for your belongings at all time on the Tour. You are requested to take care of your belongings especially in public places like Airport, Railway Station, Sightseeing Location etc., Also dont keep your belongings in the Coach when you go out for Sightseeing. We will not be responsible for the loss of your belongings.

Currency

The Currency used in most of the Countries is US\$. We also suggest to carry Credit Cards as they freely used across all the countries. As per RBI regulations, the maximum cash permitted to carry is US\$ 3,000 per person or equivalent. If possible try to carry the original receipt of the same.

Sight-seeing & Tours

It is very common to have heavy traffic or major events etc. At times, due to unforeseen circumstances, some parts of cities may not be given access to the general public. In such cases, we may have to complete the tour by walk or amend the itinerary or may not be able to do the tour, sightseeing or meal. However, we will try our best to take a way out but there will strictly be no refund for any unutilized services.

Hotels

- Hotels we provide may be in the City or little away from the City. Kindly Check the Hotel Reviews, Ratings etc, if it is satisfied to you, then confirming the booking. We will not take any responsibility if you are not happy with the Hotels at your destination.
- All the Hotels are pre paid well in advance. Hence we cannot refund any money for the Un Utilized nights for any reasons.
- All items provided by the hotel are accounted for. Example Towels, ash-trays, bathrobes, iron-box etc. The hotel staff takes inventory at the time of check-out.
- Items in the mini-bar are changeable to the passenger (not included in the package)
- Hotels may or may not provide gratis mineral water and / or tea-coffee making machine in the room. Policies vary from hotel to hotel and we have no control over this.
- Laundry charges are payable by the passenger (not included in the package)
- Avoid using the safe in the hotel room as high charges will be levied by the hotel in case you forget the combination number.

Food & Water

- If you are pure vegetarian please advise us at time of booking. Our tours cater both Veg & Non-Veg food, but on request we will try to provide a Veg cuisine for you on tour. The same may be possible for dinners only and served separately. However we do not guarantee the same.
- Our supplier may provide Mineral Water during the tours or may not. We are not responsible for the same.
- Meals don't include any water bottles, beverages, hard / soft drinks, fruits juices, etc.
- At times, meals may be packed food on the tour for betterment of itinerary and convenience of our passengers.
- Please note that lunches and dinners are served in restaurants, which may be far from your hotels.

Discontinuation of the tour

- If you are sick or ill on tour, you will be guided to medical facilities and the tour will continue on.
- In case of loss of passport, theft, illness, death and you are unable to continue the tour; the company is not liable to give any refund on unutilized services.
- Please note that in case of death of tourist(s) all the arrangements of the transportation of the deceased including procuring death certificate, post-mortem, repatriation of the body and all personal expenses has to be taken care by deceased's family or accompanying family or friends. Neither tour manager nor the company will be held responsible for the same.
- In case of loss of passport in any country during the course of the tour, you will have to obtain a new passport from Indian Embassy in that country and immediately return to India. You will not be allowed to continue on the tour after loss of the passport. The expenses incurred in obtaining a new passport and charges in the arrangements to return to India will have to be borne by the passenger. There will be no refund for any unutilized services.

Right to amend itinerary

Tour once commenced, will strictly follow as per the itinerary finalized. However, in case of events and circumstances beyond our control, we reserve the right to change / amend / cancel all or parts of the contents of the itinerary for the safety and well-being of our passengers.

Liabilities & Limitations

- References to "US", "WE" and "OUR", the same shall also refer to our contractors and suppliers. The information in our brochures or website may contain inaccuracies or typographical errors for which we do not guarantee the accuracy. We disclaim all liabilities for such errors or inaccuracies of information which are subject to vary.
- We only act as agent for hotels, airlines, all other transporters and contractors providing other services and all exchange orders, receipts, contracts and tickets issued by us are issued subject to the terms & conditions under which these services are provided by them.
- All check-in & check-out timings are based on the hotel's policy. Early check-in or late check-out depends entirely on the hotels and are subject to availability of rooms.
- The hotels and itineraries are based on scheduled and planned bookings. However, we reserve the right to change / modify them in case of natural disasters, inclement weather or other circumstances beyond our control which may affect the safety and comfort of the participants.
- We shall not be held liable for delays / alterations in program / additional expenses involved directly or indirectly arising out of natural disasters, flight cancellations, political instability, inclement weather or any situations beyond our control.
- We shall not be held liable for any loss / injury / damage (either personal or property) in connection with any form of transport, accommodation provided accommodation provided directly or indirectly, due to fire, epidemics, natural disasters, political instability, riots, thefts, pilferages, or any circumstances beyond our control.
- We reserve the right to cancel / date change / amend the tour in case of any circumstance beyond our control.

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- By booking your travel with us or on our website or consenting to travel with us, you are agreeing to be bound by our terms & conditions as stated herein.

Tips

Tips are mandatory in many Countries, hence we suggest you to give atleast **5\$ per person per day** as Tips to Driver / Guide.

PAYMENT POLICY

Payments are accepted in Indian Rupees only. Payments can be made by cheque, bank transfers, demand draft, cash and credit cards. Copy of PAN Card is mandatory for any International Travel. Payments by credit card will attract 2% to 3% on the amount paid by the card over and above the tour cost.

Tour registration: Airfare + Rs. 50,000/- per person (Non-refundable in case of Cancellation / Visa Rejection)

Balance & Final Payment Before 45 Days of the travel date

5% GST is applicable on Final Payable Amount

Mode of payment : Account payee crossed Cheque / Demand Draft / NEFT / RTGS

Account name : **MILK WHITE HOSPITALITY SERVICES INDIA PRIVATE LIMITED**

HDFC BANK DETAILS:

Bank & Branch : HDFC Bank Ltd., R. S. Puram branch, Coimbatore – 641 002

Account name : Milk White Hospitality Services India Pvt Ltd

Account no. : 50200024400191

Account type : Current account

IFSC code : HDFC0000269

CANARA BANK DETAILS:

Bank & Branch : Canara Bank, D. B. Road, R. S. Puram branch, Coimbatore – 641 002

Account name : Milk White Hospitality Services India Pvt Ltd

Account no. : 1207201018690

Account type : Current account

IFSC code : CNRB0001207

CANCELLATION POLICY

- The tour registration amount is Non Refundable & Non Transferrable
- Cancellation done in between 50 to 40 days: 30% of the Package Amount (Euro) would be deducted
- Cancellation done in between 39 to 20 days: 50% of the Package Amount (Euro) would be deducted
- Cancellation done in between 19 to 0 days: No Refund would be given

Cancellation has to be informed to our office in WRITING ONLY during office hours on working days. Absolutely NO REFUND on cancellations for tours operating between 20th Dec. to 10th Jan.

REFUND POLICY

- There will be no refunds on unutilized or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, weather conditions etc or non-usage of services like as meals, entrance fees, sightseeing tours, hotels, cruises, optional tours, it is clearly understood that there will be no refund due to any reason whatsoever.
- Processing period for any refund (if applicable), will take minimum 30 days or the time taken per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through cheque or bank transfers only into your account even if payment had been done by cash.
- If refund is due in the foreign currency component, the applicable rate of exchange as prevalent on that date when refund is made will be taken into account and not the date when the payment was made.