

AWESOME NEW ZEALAND 9 Nights & 10 Days

Tour Code	- YGT NEW AWE GT
Tour Type	- Awesome New Zealand 9 Nights & 10 Days
Tour Type	- Group Tour
Departure Dates	-
Departure Cities:	- Ex. Auckland
Countries & Cities	- 1 Country & 5 Cities
Price:	- Rs.1,30,000 + 3000 NZD\$ (Rs.2,71,000/-) Per Person + 5% GST

Package Includes:

2 Nights Accommodation with breakfast in Grand Chancellor Auckland City Hotel or similar in Auckland
2 Nights Accommodation with breakfast in Bella Vista Rotorua or similar in Rotorua
3 Nights Accommodation with breakfast in Rydges Lakeland Resort or similar in Queenstown
2 Nights Accommodation with breakfast in Ashley Hotel or similar in Christchurch
9 Lunches & 9 Dinners (Indian)
All Sightseeing & Transfers as per Itinerary in an A/c Coach on SIC Basis
New Zealand Visa Fee
Travel Insurance
Ex. Kochi / Coimbatore / Chennai / Bangalore Economy Airfare

Package Excludes: Optional Tours – Tips to Driver & Guide – Increase in \$ Rate (1NZD\$ = Rs.47) – 5% GST

PACKAGE HIGHLIGHTS:

- Full Day Rotorua Tour with Waitomo
- Rotorua Sightseeing
- Hamilton Gardens
- Auckland City Tour
- Sky Tower in Auckland
- Church of Good Shepherd
- Queenstown Sightseeing
- Arrowtown Sightseeing
- Full day Te Anau & Milford Sound Tour
- Wanaka Sightseeing
- Mt. Cook Sightseeing
- Christchurch Sightseeing
- Christchurch International Antarctic Centre

TOUR ITINERARY (Tentative)

Day 1: Auckland Arrival Transfer (D)

Arrival at Auckland Airport. Shuttle Transfer from Airport to hotel in Auckland. *Breath-taking scenery, sparkling harbours, island retreats, eclectic cultures, spectacular arts and events and so on..... This is Among world's TOP 10 city to live in. Auckland is New Zealand's largest city and main transport hub. The region is home to some 1.5 million people and is also the largest Polynesian city in the world. A stunning natural playground Auckland's diverse landscapes provide countless opportunities to get immersed in nature. In the west, lush native rainforest plunges down the hills to meet the sea on dramatic black sand beaches, while the east's sheltered golden sand beaches are fringed with red-flowering pohutukawa trees. To the north the rolling hills of wine country meet stunning coastlines and in the south you'll find picturesque country gardens, unspoilt forest and tranquil bays to explore. Volcanoes New Zealand's Auckland region is*

dotted with 48 volcanic cones, which provide spectacular panoramic views of the city and harbour. Overnight Stay in Auckland Hotel.

Day 2: Auckland – Waitomo – Rotorua – Matamata (B, L & D)

After Breakfast, check out of your Hotel & proceed to Pack your bags and off we go to **Rotorua**, a geothermal city of New Zealand, rare and unique on the planet. On our way we will visit **Waitomo Caves** – a wonder of its own. Visit includes boat ride in a real dark cave of – glowworms. Later continue to hobbiton movie set to experience stunning rolling hills and the lush pastures of the shire as featured in the lord of the rings & the hobbit trilogies. Finally arrive at Rotorua, check-in to the hotel and enjoy the rest of the evening – go spoil yourself at Rotorua Lake, wonder around the Town and be amazed with flumes from the earth. **Waitomo** - Under the green hills of Waitomo lies a labyrinth of caves, sinkholes and underground rivers. The area's name comes from the Maori words wai (water) and tomo (hole). the legend of Waitomo Caves began with the creation of limestone at the bottom of the ocean. Now these limestone formations stand as one of New Zealand's most inspiring natural wonders and a must-see destination.

Rotorua - Rotorua's a great place for a getaway. Rotorua is one of NZ's most diverse and exciting holiday destinations. The city is known for its geothermal activity, and features geysers and hot mud pools. Rotorua is one place where the turbulent forces that formed New Zealand are most evident. This city, on the Volcanic Plateau, has one of the world's most lively fields of geothermal activity and sits squarely on the Pacific Rim of Fire. **Matamata** is a rural town nestled at the base of the scenic Kaimai Ranges. It is well known for its thoroughbred industry, dairy farming heritage. Overnight Stay in Rotorua Hotel.

Day 3: Rotorua Sightseeing (B, L & D)

After Breakfast, We will leave with just a back pack, camera, and water bottle etc necessary items to visit Rotorua's unique attractions and to experience some adventurous activities. Visit wai o tapu thermal wonderland to witness spectacular showcase of new zealand's most colorful and unique geothermal elements sculpted by thousands of years of volcanic activity. Next on the list is the 4wd buggy ride. Learn the local maori history of rotorua's sacred spirit mountain as well as enjoying the great views & surroundings. 4wd off road buggies carry you through nz native bush on 100 year old logging & farm trails. Finally enter the world of polynesian spa to have a world class lake spa. Ease up and let the environment at polynesian spa take you to a divine world of relaxation. **Lake Rotorua** - Lake Rotorua is the second largest lake in the North Island of New Zealand by surface area. In the centre of Lake Rotorua is Mokoia Island, the setting for one of New Zealand's most famous love stories. Geothermal activity continues below and around Lake Rotorua. Clouds of steam drift around the shore and the water has a high sulphur content, resulting in a magical green-blue colouration. Overnight Stay in Rotorua Hotel.

Day 4: Rotorua – Hamilton – Auckland City Tour (B, L & D)

Early in the morning pack your bags to leave for Auckland. On the way we will visit **Hamilton Gardens** – a peaceful, relaxing garden collection of paradise, productive, fantasy and landscape gardens – all at one place. We will then proceed to Auckland, check-in to the hotel and quickly off to city tour. We will explore **One Tree Hill, Mt. Eden Hill, Tamaki drive, Bastion Point and Kelly Tarltons Sealife Aquarium** as main locations in a very dynamic – city of sails Auckland. Witness the largest in- house collection of penguins in the world at kelly tarltons along with the sharks and other sea creatures. Later in the evening visit **Sky Tower**- the tallest free standing tower on southern hemisphere. **Hamilton Gardens** - Explore the stunning Paradise Garden Collection, visit Te Parapara - New Zealand's first traditional Maori garden, picnic with the family or catch one of the many exciting events staged here each year. **Mt Eden Hill** - Maungawhau or Mount Eden is the highest volcano in Auckland city at 196 metres high. Enjoy spectacular 360-degree views of Auckland and its harbours from the summit. One significant feature is a large, well-preserved crater, some 50 metres deep, contained within the summit cone. Mount Eden is the name of a Scoria Cone. **Tamaki Drive** - Tamaki drive leads to a popular destination called Mission bay ideally located near city and popular destination for locals to unwind and enjoy weekend. Tamaki Drive curves along the waterfront from downtown to St. Heliers Bay offering a superb outlook over the sparking Waitemata Harbour. The Headland above Tamaki Drive is of great historical significance. **Bastion Point** - Bastion Point is a coastal piece of land in Orakei, Auckland, New Zealand, overlooking the Waitemata Harbour. The area has significance in New Zealand history for its role in 1970s Maori protests against forced land alienation by non Maori New Zealanders. Overnight Stay in Auckland Hotel.

Day 5: Auckland to Queenstown by Flight – Arrival Transfer in Queenstown (B, L & D)

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After Breakfast, SIC Transfer to Auckland airport to take a flight to Queenstown. On arrival at Queenstown, SIC Transfer from Queenstown Hotel. *Queenstown is located in the Otago region of the South Island of New Zealand. Surrounded by majestic mountains and nestled on the shores of crystal clear Lake Wakatipu, Queenstown's stunning scenery is inspiring and revitalising. Queenstown, New Zealand, is the Southern Hemisphere's premier four season lake and alpine resort. Highlights of Queenstown, New Zealand's adventure capital, include magnificent ski fields, world renown bungy jumping and the TSS Earnslaw.* Overnight Stay in Queenstown Hotel.

Day 6: Queenstown – Te Anau – Milford Sound (B, L & D)

After Breakfast, proceed to We will leave for **Milford Sound** – a road trip with breathtaking scenery at every corner so keep your camera handy and there is no way, you can afford a little nap. Afternoon will be spent on Milford Sound cruise – a cherry on the cake kind of cruise trip after a beautiful road journey on milford road. **Te Anau** - *The serene deep waters of Lake Te Anau make up the largest lake in the South Island and second largest in NZ, and are bordered on its western shore by lush virgin forest. it's the perfect base from which to explore spectacular Fiordland National Park. An attractive resort town and holiday destination, Te Anau is just twenty minutes drive from picturesque Lake Manapouri.* **Milford Sound** - *When you are looking to plan a trip in and around New Zealand, you must include Milford Sound in your itinerary as it is one of the stunning natural attractions in this part of the world. Milford Sound is strategically located within a remote section of South Island. It is actually placed within the Fiordland National Park that is located in the southwest of corner of the South Island. The Fiordland National Park is actually a part of the Te Wahipounamu which is a major UNESCO World Heritage site. The Milford Sound is widely considered to be the most important attraction of the Fiordland National Park.* We will return at the same hotel for overnight stay in Queenstown Hotel.

Day 7: Queenstown – Wanaka - Queenstown (B, L & D)

After breakfast proceed to **Wanaka**. **Wanaka** – *a resort town on New Zealand's South Island, is set on the southern end of its namesake lake with views of snowcapped mountains. It's the gateway to the Southern Alps' Mount Aspiring National Park, a wilderness of glaciers, beech forests and alpine lakes. Treble Cone and Cardrona ski resorts are near the park. Just outside the town is the outdoor maze and sculpture gallery of Puzzling World.* Full day at leisure. Today you can opt for optional activities like **Puzzling World, Largest Toy Museum, French Funny Train** etc. Overnight Stay in Wanaka Hotel.

Day 8: Day Tour from Queenstown to Christchurch via Mount Cook (B, L & D)

After Breakfast, proceed to **Day Tour from Queenstown to Christchurch via MT. Cook**. Travel through the Central Otago region and onto the small town of Twizel. Continue north following the shores of Lake Pukaki to Mt Cook, New Zealand's highest peak. Visit the 'Church of the Good Shepherd' at Lake Tekapo before travelling across the Canterbury Plains to arrive in Christchurch. *Travel to the foothills of New Zealand's highest mountain Aoraki / Mount Cook on a full-day sightseeing tour from Queenstown to Christchurch. Setting off from Queenstown travel by luxury air-conditioned coach through ruggedly beautiful landscape and over the Lindis Pass into the Mackenzie Country. We enter the amazing Aoraki / Mt Cook National Park home to New Zealand's highest mountain where there is time to stop for lunch and a chance to enjoy the amazing alpine scenery. During your stop at Mount Cook Village choose to enjoy a delicious three-course lunch at the famous Hermitage Hotel. Also on offer is the chance to take a scenic flight over this spectacular region (additional cost weather permitting this flight can be arranged with your driver guide on the day). In the afternoon travel past Lake Pukaki to Lake Tekapo where you can view the solitary Church of the Good Shepherd against the backdrop of this vivid blue glacier-fed lake. We then continue through the diverse farmland of the Canterbury Plains to Christchurch the Garden City where your tour concludes.* **Lindis Pass** - *The dramatic Lindis Pass links the Mackenzie Basin with Central Otago. The actual pass crosses a saddle between the valleys of the Lindis and Ahuriri Rivers at an altitude of 971 metres above sea level. For many months of the year, you can expect to see snow in this mountainous area - often down to the roadside* Overnight Stay in Christchurch Hotel.

Day 9: Christchurch City Tour (B, L & D)

After Breakfast, proceed to Discover the fascinating history of Christchurch on a **Half Day Christchurch City Tour**. *Take in the sights of the central city and its surrounds and see how this beautiful city is recovering from the devastating 2011 earthquake. You will view some of the areas affected by the earthquakes, see how Christchurch is preserving some of its iconic heritage buildings and learn about the latest plans for restoration of the inner city. Stop at Canterbury Museum, where you'll have a chance to explore the country's cultural and natural heritage, as well as learn about the history of*

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the Canterbury Region. The museum is well known for its natural and human history collections, and there are ongoing exhibitions including stories from the Canterbury Earthquakes, a kids' natural history centre and an Antarctic Exploration gallery. Following your Christchurch city tour, we head towards the picturesque seaside village of Sumner where there is time to explore the beach and its interesting rock formations. From there we travel up the Port Hills to the historic Sign of the Takahe, a listed heritage building where you will enjoy panoramic views overlooking Christchurch City, the port of Lyttelton, the Canterbury Plains and the Southern Alps. visit **International Antarctic Centre** - One of New Zealand's best tourist attractions, it provides visitors of all ages with an interactive, fun and exciting experience of Antarctica. Also enjoy Hagglund & 4D Theatre. Overnight Stay in Christchurch Hotel.

Day 10: Christchurch Departure Transfer (B)

After Breakfast, its free for leisure or explore Christchurch. *Christchurch City is the main city in the Canterbury region and the largest city in the South Island of New Zealand. Known as the Garden City. Bordered by hills and the Pacific Ocean, it is situated on the edge of the Canterbury Plains that stretch to the Southern Alps.* Depending upon your flight time, transfer to Christchurch airport for onward flight to India.

TOUR ENDS with Happy Memories.

Documents required to Process Visa

DOCUMENTS REQUIRED TO PROCESS NEW ZEALAND VISA

- a) Valid Original Passport (Old & New) with atleast 7 Months validity & 3 Blank Pages
- b) Three Company Blank Letter Heads for preparing Covering Letter
- c) Last 3 Years Personal IT Saral
- d) Last 3 Years Company IT Saral
- e) Last 6 Months Personal Bank Statement with Bank Seal & Sign in A4 Sheet only (No Passbooks)
- f) Last 6 Months Company Bank Statement with Bank Seal & Sign in A4 Sheet only (No Passbooks)
- g) Pan Card Copy
- h) Aadhar Card Copy
- i) Company Registration Copy (Ex. GST, VAT, CST, TIN, MOU for Pvt Ltd Company, License, IE Code etc) or any Government Registration Copy
- j) For Salaried: Last 6 Months Salary Certificate, NOC from Employee, Appointment Letter
- k) For Retired: Retirement Letter, Pension Slip etc
- l) PPF / DMAT Statement
- m) LIC Bonds
- n) Property Documents
- o) Fixed Deposit Certificate
- p) School Bonafide Certificate (if Children are travelling)
- q) Marriage Certificate (if recently married and if spouse name is not endorsed in the Passport)
- r) Three Photographs as per New Zealand Visa Specification

Important Points

Brochure

We take the utmost care on the accuracy of the information in our brochure. However, the matter therein is subject to change, based on changes made by our suppliers (e.g. airlines, hotels, activity providers, car hire companies, transporters etc.). We will strive to notify you of any changes brought to our knowledge and which may affect your package prior to confirming your registration with us and after that, as soon as we are notified by our contractors and suppliers. We have provided information to the best of our knowledge and will not be held responsible for any inaccuracy or variance from the brochure. Please note, we are not responsible or liable for the content, policies and services of any sites linked to or accessible via our website.

Booking procedure

- The registration form to be filled, duly signed and submitted to us.
- A photocopy of the first & last page of the valid passport (valid for minimum of 6 months from date of return)
- Advance deposit amount: **Airfare + Rs.50,000/- per person** (Airfare + Rupees Fifty thousand only). [Non Refundable]
- Duly signed terms & conditions of the package and booking.

Tour cost, taxes & rate of exchange

- All prices are made up of two components – Indian Rupees and the currency of the country travelling to. However, the cost must be paid in Indian rupees only. The foreign exchange component will be converted into Indian rupees at the prevailing rate of exchange of the respective currency as on the date you make the final payment.
- The initial deposits & payments will be considered towards the Indian rupee component only.

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- Additionally, a 5% GST (Government Service Tax) is applicable on the entire tour cost unless specified in the inclusions. This GST percentage in as on date and any governmental changes to the same will be applicable to the tour cost.

Cancellations and / or amendments by passenger

All cancellations / amendments must be received in writing to us either by email or in written form and has to be followed up by a phone call during working hours from the concerned traveler. Once received, we shall action the same in 24 to 48 Hours.

- Amendments made after booking the tour will be treated as a new booking and will be strictly subject to availability and rates prevalent at the time of changes requested. If the same is made within cancellation period, the applicable cancellation charges will apply. Also it is a mandatory to put such requests in writing and get a written confirmation from us. For any amendment, the company reserves right to charge Rs.5000/-per transaction on and above any additional cost /amendment charges applicable.
- Any request to change the tour date will be treated as cancellation of the last tour and will be considered as a fresh booking on the new tour. Cancellation charges will apply as stated above on the cancelled tour. New tour may have different pricing even though the itinerary may remain the same and passengers are liable to pay the new tour charges as well as cancellation charges if booked on any previous tour.
- Please note that YouGoTrip will be not liable to pay any cancellation charges / compensation / expenditure if you unable to join the tour due to any illness, court orders, non-issuance of travel documents or visas. All such expenditure has to be borne by the passengers only.

Overseas Travel / Medical insurance

- Overseas Medical Insurance is mandatory for this tour.
- We advise you to take Overseas Medical Insurance. You are advised to discuss your insurance needs directly with insurance agent before proceeding on the tour and procure any additional cover as may be advised at your own cost.
- Please note, insurance is the subject matter of solicitation, please read the terms and conditions of the insurance document carefully before finalizing your desired insurance cover. Insurance coverage may be age related. Kindly get the complete details from the insurer.
- It is important to also note that you would have a direct contractual relationship with the insurer and YouGoTrip is only a facilitator. You shall therefore check the accuracy and the correctness of the insurance policy and in case of any error or lapse report the same to the insurer directly and get rectified by them, as YouGoTrip would not be responsible for the same.
- We request you to understand the coverage of your insurance details before obtaining and departing on your tour. All claims needs to be put up directly by the passengers with the insurer. Any approval or denial of the claims is solely at the discretion of the insurance company only and YouGoTrip will neither be held responsible nor liable nor required to give any compensation in any matter for whatsoever reason.

Baggage

1 Check In (23 Kg), 01 Cabin (07 Kg) Baggage & 01 Small Sized Back-Pack or Hand Bag is allowed to be carried by the Passenger. Anything more than this will not be accommodated or additional cost may incur as per supplier's policy.

Coach and Coach Captain

- Eating, drinking or smoking inside the coach is strictly not allowed.
- Coach Captains are bound by certain laws and restrictions are in place about drinking hours. All itineraries are planned by them. Therefore it is absolutely essential for passengers to follow the timing strictly and punctually.

Clothing Warm clothing like sweaters, jackets are optional. Ideally, one must carry a set of warm clothes in your hand luggage along with the sun glasses, cap and walking shoes.

Medicines

In case you have any prescribed medicines, please carry them on tour along with the Doctor's prescription. It's also advisable to carry basic travel medicines with you for your tour.

Mobile Phone Please ensure that your SIM card has International Roaming Facility with sufficient balance (We suggest to go with Airport Plan which is cheaper). You can also avail a local SIM card's or Telephone cards at every destination. (This would be expensive & time consuming, hence we suggest to go with International Roaming).

Charger/Adapter Please make sure to Carry a UNIVERSAL TRAVEL ADAPTER from India itself.

Weather A waterproof Jacket or an Umbrella is recommended as you could encounter frequent showers in Europe.

Passports, Visa. Valuables & Safety

Passports are the most important document for any international travel. Carry it safely with you at all times. Any loss of the passport will delay your return to India and you will not be allowed to continue on the tour. All additional expenses of obtaining a new passport, travel to Indian embassy, additional hotel accommodation, etc, will be at your own expense. Please be alert and responsible for your belongings at all time on the Tour. You are requested to take care of your belongings especially in public places like Airport, Railway Station, Sightseeing Location etc., Also don't keep your belongings in the Coach when you go out for Sightseeing. We will not be responsible for the loss of your belongings.

Currency

The Currency used in most of the Countries is US\$. We also suggest to carry Credit Cards as they freely used across all the countries. As per RBI regulations, the maximum cash permitted to carry is US\$ 3,000 per person or equivalent. If possible try to carry the original receipt of the same.

Sight-seeing & Tours

It is very common to have heavy traffic or major events etc. At times, due to unforeseen circumstances, some parts of cities may not be given access to the general public. In such cases, we may have to complete the tour by walk or amend the itinerary or may not be able to do the tour, sightseeing or meal. However, we will try our best to take a way out but there will strictly be no refund for any unutilized services.

Hotels

- Hotels we provide may be in the City or little away from the City. Kindly Check the Hotel Reviews, Ratings etc, if it is satisfied to you, then confirming the booking. We will not take any responsibility if you are not happy with the Hotels at your destination.
- All the Hotels are pre paid well in advance. Hence we cannot refund any money for the Un Utilized nights for any reasons.
- All items provided by the hotel are accounted for. Example Towels, ash-trays, bathrobes, iron-box etc. The hotel staff takes inventory at the time of check-out.
- Items in the mini-bar are changeable to the passenger (not included in the package)
- Hotels may or may not provide gratis mineral water and / or tea-coffee making machine in the room. Policies vary from hotel to hotel and we have no control over this.
- Laundry charges are payable by the passenger (not included in the package)
- Avoid using the safe in the hotel room as high charges will be levied by the hotel in case you forget the combination number.

Food & Water

- If you are pure vegetarian please advise us at time of booking. Our tours cater both Veg & Non-Veg food, but on request we will try to provide a Veg cuisine for you on tour. The same may be possible for dinners only and served separately. However we do not guarantee the same.
- Our supplier may provide Mineral Water during the tours or may not. We are not responsible for the same.
- Meals don't include any water bottles, beverages, hard / soft drinks, fruits juices, etc.
- At times, meals may be packed food on the tour for betterment of itinerary and convenience of our passengers.
- Please note that lunches and dinners are served in restaurants, which may be far from your hotels.

Discontinuation of the tour

- If you are sick or ill on tour, you will be guided to medical facilities and the tour will continue on.
- In case of loss of passport, theft, illness, death and you are unable to continue the tour; the company is not liable to give any refund on unutilized services.
- Please note that in case of death of tourist(s) all the arrangements of the transportation of the deceased including procuring death certificate, post-mortem, repatriation of the body and all personal expenses has to be taken care by deceased's family or accompanying family or friends. Neither tour manager nor the company will be held responsible for the same.
- In case of loss of passport in any country during the course of the tour, you will have to obtain a new passport from Indian Embassy in that country and immediately return to India. You will not be allowed to continue on the tour after loss of the passport. The expenses incurred in obtaining a new passport and charges in the arrangements to return to India will have to be borne by the passenger. There will be no refund for any unutilized services.

Right to amend itinerary

Tour once commenced, will strictly follow as per the itinerary finalized. However, in case of events and circumstances beyond our control, we reserve the right to change / amend / cancel all or parts of the contents of the itinerary for the safety and well-being of our passengers.

Liabilities & Limitations

- References to "US", "WE" and "OUR", the same shall also refer to our contractors and suppliers. The information in our brochures or website may contain inaccuracies or typographical errors for which we do not guarantee the accuracy. We disclaim all liabilities for such errors or inaccuracies of information which are subject to vary.
- We only act as agent for hotels, airlines, all other transporters and contractors providing other services and all exchange orders, receipts, contracts and tickets issued by us are issued subject to the terms & conditions under which these services are provided by them.
- All check-in & check-out timings are based on the hotel's policy. Early check-in or late check-out depends entirely on the hotels and are subject to availability of rooms.
- The hotels and itineraries are based on scheduled and planned bookings. However, we reserve the right to change / modify them in case of natural disasters, inclement weather or other circumstances beyond our control which may affect the safety and comfort of the participants.
- We shall not be held liable for delays / alterations in program / additional expenses involved directly or indirectly arising out of natural disasters, flight cancellations, political instability, inclement weather or any situations beyond our control.
- We shall not be held liable for any loss / injury / damage (either personal or property) in connection with any form of transport, accommodation provided accommodation provided directly or indirectly, due to fire, epidemics, natural disasters, political instability, riots, thefts, pilferages, or any circumstances beyond our control.
- We reserve the right to cancel / date change / amend the tour in case of any circumstance beyond our control.

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- By booking your travel with us or on our website or consenting to travel with us, you are agreeing to be bound by our terms & conditions as stated herein.

Tips

Tips are mandatory in many Countries, hence we suggest you to give atleast **5\$ per person per day** as Tips to Driver / Guide.

PAYMENT POLICY

Payments are accepted in Indian Rupees only. Payments can be made by cheque, bank transfers, demand draft, cash and credit cards. Copy of PAN Card is mandatory for any International Travel. Payments by credit card will attract 2% to 3% on the amount paid by the card over and above the tour cost.

Tour registration: **Airfare + Rs.50,000/- per person** (Non-refundable in case of Cancellation / Visa Rejection)

Balance & Final Payment **Before 45 Days of the travel date**

5% GST is applicable on Final Payable Amount

Mode of payment : **Account payee crossed Cheque / Demand Draft / NEFT / RTGS**

Account name : **MILK WHITE HOSPITALITY SERVICES INDIA PRIVATE LIMITED**

HDFC BANK DETAILS:

Bank & Branch : **HDFC Bank Ltd., R. S. Puram branch, Coimbatore – 641 002**

Account name : **Milk White Hospitality Services India Pvt Ltd**

Account no. : **50200024400191**

Account type : **Current account**

IFSC code : **HDFC0000269**

CANARA BANK DETAILS:

Bank & Branch : **Canara Bank, D. B. Road, R. S. Puram branch, Coimbatore – 641 002**

Account name : **Milk White Hospitality Services India Pvt Ltd**

Account no. : **1207201018690**

Account type : **Current account**

IFSC code : **CNRB0001207**

CANCELLATION POLICY

- *The tour registration amount is Non Refundable & Non Transferrable*
- *Cancellation done in between 50 to 40 days: 30% of the Package Amount (Euro) would be deducted*
- *Cancellation done in between 39 to 20 days: 50% of the Package Amount (Euro) would be deducted*
- *Cancellation done in between 19 to 0 days: No Refund would be given*

Cancellation has to be informed to our office in WRITING ONLY during office hours on working days. Absolutely NO REFUND on cancellations for tours operating between 20th Dec. to 10th Jan.

REFUND POLICY

- There will be no refunds on unutilized or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, weather conditions etc or non-usage of services like as meals, entrance fees, sightseeing tours, hotels, cruises, optional tours, it is clearly understood that there will be no refund due to any reason whatsoever.
- Processing period for any refund (if applicable), will take minimum 30 days or the time taken per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through cheque or bank transfers only into your account even if payment had been done by cash.
- If refund is due in the foreign currency component, the applicable rate of exchange as prevalent on that date when refund is made will be taken into account and not the date when the payment was made.