

# **MADLY MALAYSIA with Langkawi 3 Nights & 4 Days**

Tour Code	- YGT MAL MAD HT
Tour Type	- Madly Malaysia with Langkawi 3 Nights & 4 Days
Tour Type	- Honeymoon Tour
Departure Dates	- Round the Year
Departure Cities:	- Ex. Langkawi
Flight	- Flight Not Included
Countries & Cities	- 1 Country & 1 City
Price:	- 425 US\$ (Rs.30,600/-) Per Person on Double Sharing + 5% GST

### Package Includes:

3 Nights Accommodation with Breakfast at Holiday Villa Beach Resort & Spa or similar in Langkawi Following Sightseeing in Langkawi:

- Langkawi Duty Free Shopping
- Langkawi Island Tour
- Under Water World Langkawi
- Langkawi Island Hopping Tour (By Boat)
- Langkawi Water Sports (Activities pay by your own)
- Langkawi Island Tour
- Langkawi Cable Car Standard Gondola + 3D Art Gallery + SkyRex + SkyDome

All Transfers & Tours on SIC basis with the Service of English Speaking Chauffer Guide

<u>Package Excludes:</u> Lunch & Dinners – Others not mentioned in the Package Includes – Tips to Guide, Driver – Tourism Tax – Personal expenses – GST 5%

# PACKAGE HIGHLIGHTS:

- Langkawi Duty Free Shopping
- Langkawi Island Tour
- Under Water World Langkawi
- Langkawi Island Hopping Tour (By Boat)
- Langkawi Water Sports (Activities pay by your own)
- Langkawi Island Tour
- Langkawi Cable Car Standard Gondola + 3D Art Gallery + SkyRex + SkyDome

# **TOUR ITINERARRY (Tentaive)**

# <u>Day 1</u> Langkawi Arrival Transfer – Langkawi Island Tour – Under Water World Langkawi

Arrival at Langkawi Airport. After finishing your Immigration & Collecting your luggage, kindly refresh yourself in the Airport itself. You would be taken to the Hotel for Check In. (Normal Check In time: 14.00 Hrs – Early Check In subject to availability). Afternoon, Proceed Langkawi Island Tour & Under Water World Langkawi. Langkawi Island Tour – Discover the urban and rural areas of the Langkawi Islands, a beautiful archipelago off the mainland coast of northwestern Malaysia. This tour takes you to charming rural villages and lush untouched scenery as you learn the unique history and legends behind the sights. Visit the Atma Alam Art Village and Eagle Square, where a 39-foot-high (12-m) eagle statue stands tall. You can stop for some quick duty-free shopping in Kuah before you set out to admire the serene landscapes of Langkawi. Get a sense of where the islands get their name—the Jewel of Kedah. Under Water World Langkawi - See hundreds of marine mammals and fish at Underwater World Langkawi, a family-friendly aquarium that includes a fascinating glass tunnel walkway through a salt water tank. Visit sub-Antarctic, tropical, and temperate sections to see animals from around the world, including penguins, sharks, and the massive Arapaima. Overnight Stay in the Langkawi Hotel.



# <u>Day 2</u> Langkawi Island Hopping Tour with Water Sports Activities (B)

Today after Breakfast in the Hotel, Proceed Langkawi Island Hopping Tour with Water Sports Activites. Island Hopping Langkawi – One of the most visited activities in Langkawi . Visit 3 tropical islands included swimming at Pulau Dayang Bunting, eagle feedings at Pulau Singa and Pulau Beras Basah. Pulau Dayang Bunting - This is the first island you will be visiting. It takes about 20 minutes to reach this fascinating island from Teluk Baru jetty. A total of 1 hour is given to you to spend here. This includes 10 to 12 minutes one-way walk up the long flight of stairs up the mountain and down from the other side to reach the wonderful Lake of the Pregnant Woman, and same way back. So come prepared for this trek and carry water bottles. This is a wonderful scenic fresh water lake surrounded by mountains that are covered with dense forests. The lake was formed when a large underwater cave collapsed many years back. You will also see large limestone formations. **Pulau Singa** - You come to this island to watch a fantastic natural show – the Eagle Feeding. The name of the island means "Island of Big Lions", although there are no lions here. The name was probably given for its shape. The water area here is surrounded by lush forests. You actually do not get off and remain seated at the boat while watching this spectacle. If you can come in the morning, you can see some 300 to 350 golden brown eagles swooping down from the sky and feeding on fish from the water area her. Pulau Beras Basah - This Island is the last stop in the tour. The name literally means "Island of wet rice". This is a picture perfect island with far reaching views of the sea and wonderful soft white sands. It's a great place for the beach lovers and swimmers. There is a stall that offers banana boating, jet skis, and also some snacks. In the Noon proceed Water Sports Activities like Banana Boat, Jet Ski, Parasailing (Pay by your own). Evening is free for Leisure or do Langkawi Duty Free Shopping. Overnight Stay in the Langkawi Hotel.

# <u>Day 3</u> Langkawi Cable Car Standard Gondola + 3D Art Gallery + SkyRex + SkyDome (B)

Today after Breakfast in the Hotel, Proceed to world famous **Langkawi Cable Car.** The Langkawi Cable Car, also known as Langkawi SkyCab, is one of the major attractions in Langkawi Island, Kedah, Malaysia. It provides an aerial link from the Oriental Village at Teluk Burau to the peak of Gunung Machinchang, which is also the location of the Langkawi Sky Bridge. The gradient or the slope between the Base Station and the Middle Station is said to be the one of the steepest in the world & It has the longest free span for a mono-cable car at 950 m (3,120 ft). There are 35 normal gondolas, each of these can carry six persons with total weight up to 480 kg, with a total maximum capacity of 700 to 800 passengers per hour. These gondolas travel at a distance of some 70 meters above the canopy of forest of the Machinchang Range. Evening is free for Leisure. Overnight Stay in the Langkawi Hotel.

#### Day 4 Langkawi Airport Transfer (B)

Today after Breakfast in the Hotel, its free time until your flight / ferry to next destination or your home Country. You would be dropped at Langkawi Airport or Ferry Terminal depending upon your Flight / Ferry time.

# TOUR ENDS with HAPPY MEMORIES.

# **Documents required to Process Visa**

DOCUMENTS REQUIRED TO PROCESS MALAYSIA E VISA

- a) Scanned copy of Passport Front & Last Page
- b) Scanned Copy of Passport Size Photo with White Background (45x35 mm)

# <u>Important Points</u>

#### **Brochure**

We take the utmost care on the accuracy of the information in our brochure. However, the matter therein is subject to change, based on changes made by our suppliers (e.g. airlines, hotels, activity providers, car hire companies, transporters etc.). We will strive to notify you of any changes brought to our knowledge and which may affect your package prior to confirming your registration with us and after that, as soon as we are notified by our contractors and suppliers. We have provided information to the best of our knowledge and will not be held responsible for any inaccuracy or variance from the brochure. Please note, we are not responsible or liable for the content, policies and services of any sites linked to or accessible via our website.

# **Booking procedure**

- The registration form to be filled, duly signed and submitted to us.
- A photocopy of the first & last page of the valid passport (valid for minimum of 6 months from date of return)
- Advance deposit amount: Rs.10,000/- per person (Rupees Ten thousand only). [Non Refundable]

# MILK WHITE HOSPITALITY SERVICES INDIA PRIVATE LIMITED

Regd. Office: 866, KK Colony, Avinashi Road, Coimbatore - 641 018. Tel: 0422 4210697 Mob: 90420 10697 Email: md@yougotrip.com



Duly signed terms & conditions of the package and booking.

#### Tour cost, taxes & rate of exchange

- All prices are made up of two components Indian Rupees and the currency of the country travelling to. However, the cost must be paid in Indian rupees only. The foreign exchange component will be converted into Indian rupees at the prevailing rate of exchange of the respective currency as on the date you make the final payment.
- The initial deposits & payments will be considered towards the Indian rupee component only.
- Additionally, a 5% GST (Government Service Tax) is applicable on the entire tour cost unless specified in the inclusions. This GST
  percentage in as on date and any governmental changes to the same will be applicable to the tour cost.

#### Cancellations and / or amendments by passenger

All cancellations / amendments must be received in writing to us either by email or in written form and has to be followed up by a phone call during working hours from the concerned traveler. Once received, we shall action the same in 24 to 48 Hours.

- Amendments made after booking the tour will be treated as a new booking and will be strictly subject to availability and rates prevalent at the time of changes requested. If the same is made within cancellation period, the applicable cancellation charges will apply. Also it is a mandatory to put such requests in writing and get a written confirmation from us. For any amendment, the company reserves right to charge Rs.5000/-per transaction on and above any additional cost /amendment charges applicable.
- Any request to change the tour date will be treated as cancellation of the last tour and will be considered as a fresh booking on the new
  tour. Cancellation charges will apply as stated above on the cancelled tour. New tour may have different pricing even though the
  itinerary may remain the same and passengers are liable to pay the new tour charges as well as cancellation charges if booked on any
  previous tour.
- Please note that YouGoTrip will be not liable to pay any cancellation charges / compensation / expenditure if you unable to join the tour
  due to any illness, court orders, non-issuance of travel documents or visas. All such expenditure has to be borne by the passengers only.

#### Overseas Travel / Medical insurance

- Overseas Medical Insurance is not mandatory for this tour.
- We advise you to take Overseas Medical Insurance. You are advised to discuss your insurance needs directly with insurance agent before
  proceeding on the tour and procure any additional cover as may be advised at your own cost.
- Please note, insurance is the subject matter of solicitation, please read the terms and conditions of the insurance document carefully before finalizing your desired insurance cover. Insurance coverage may be age related. Kindly get the complete details from the insurer.
- It is important to also note that you would have a direct contractual relationship with the insurer and YouGoTrip is only a facilitator. You shall therefore check the accuracy and the correctness of the insurance policy and in case of any error or lapse report the same to the insurer directly and get rectified by them, as YouGoTrip would not be responsible for the same.
- We request you to understand the coverage of your insurance details before obtaining and departing on your tour. All claims needs to be
  put up directly by the passengers with the insurer. Any approval or denial of the claims is solely at the discretion of the insurance
  company only and YouGoTrip will neither be held responsible nor liable nor required to give any compensation in any matter for
  whatsoever reason.

#### Baggage

1 Check In (23 Kg), 01 Cabin (07 Kg) Baggage & 01 Small Sized Back-Pack or Hand Bag is allowed to be carried by the Passenger. Anything more than this will not be accommodated or additional cost may incur as per supplier's policy.

# **Coach and Coach Captain**

- Eating, drinking or smoking inside the coach is strictly not allowed.
- Coach Captains are bound by certain laws and restrictions are in place about drinking hours. All itineraries are planned by them.
   Therefore it is absolutely essential for passengers to follow the timing strictly and punctually.

#### Clothing

Warm clothing like sweaters, jackets are optional. Ideally, one must carry a set of warm clothes in your hand luggage along with the sun glasses, cap and walking shoes.

#### Medicines

In case you have any prescribed medicines, please carry them on tour along with the Doctor's prescription. It's also advisable to carry basis travel medicines with you for your tour.

#### **Mobile Phone**

Please ensure that your SIM card has International Roaming Facility with sufficient balance (We suggest to go with Airport Plan which is cheaper). You can also avail a local SIM card's or Telephone cards are every destination. (This would be expensive & time consuming, hence we suggest to go with International Roaming).

#### **Charger/Adapter**

Please make sure to Carry a UNIVERSAL TRAVEL ADAPTER from India itself.

#### **Weather**

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A waterproof Jacket or an Umberlla is recommended as you could encounter frequent showers in Europe.

#### Passports, Visa. Valuables & Safety

Passports are the most important document for any international travel. Carry it safely with you at all times. Any loss of the passport will delay your return to India and you will not be allowed to continue on the tour. All additional expenses of obtaining a new passport, travel to Indian embassy, additional hotel accommodation, etc, will be at your own expense. Please be alert and responsible for your belongings at all time on the Tour. You are requested to take care of your belongings especially in public places like Airport, Railway Station, Sightseeing Location etc., Also dont keep your belongings in the Coach when you go out for Sightseeing. We will not be responsible for the loss of your belongings.

#### Currency

The Currency used in most of the Countries in US\$. We also suggest to carry Credit Cards as they freely used across all the countries. As per RBI regulations, the maximum cash permitted to carry is US\$ 3,000 per person or equivalent. If possible try to carry the original receipt of the same.

#### **Sight-seeing & Tours**

It is very common to have heavy traffic or major events etc. At times, due to unforeseen circumstances, some parts of cities may not be given access to the general public. In such cases, we may have to complete the tour by walk or amend the itinerary or may not be able to do the tour, sightseeing or meal. However, we will try our best to take a way out but there will strictly be no refund for any unutilized services.

#### **Hotels**

- Hotels we provide may be in the City or little away from the City. Kindly Check the Hotel Reviews, Ratings etc, if it is satisfied to you, then
  confirming the booking. We will not take any responsibility if you are not happy with the Hotels at your destination.
- All the Hotels are pre paid well in advance. Hence we cannot refund any money for the Un Utilized nights for any reasons.
- All items provided by the hotel are accounted for. Example Towels, ash-trays, bathrobes, iron-box etc. The hotel staff takes inventory at the time of check-out.
- Items in the mini-bar are changeable to the passenger (not included in the package)
- Hotels may or may not provide gratis mineral water and / or tea-coffee making machine in the room. Policies vary from hotel to hotel and we have no control over this.
- Laundry charges are payable by the passenger (not included in the package)
- Avoid using the safe in the hotel room as high charges will be levied by the hotel in case you forget the combination number.

### Food & Water

- If you are pure vegetarian please advise us at time of booking. Our tours cater both Veg & Non-Veg food, but on request we will try to provide a Veg cuisine for you on tour. The same may be possible for dinners only and served separately. However we do not guarantee the same
- Our supplier may provide Mineral Water during the tours or may not. We are not responsible for the same.
- Meals don't include any water bottles, beverages, hard / soft drinks, fruits juices, etc.
- At times, meals may be packed food on the tour for betterment of itinerary and convenience of our passengers.
- Please note that lunches and dinners are served in restaurants, which may be far from your hotels.

#### Discontinuation of the tour

- If you are sick or ill on tour, you will be guided to medical facilities and the tour will continue on.
- In case of loss of passport, theft, illness, death and you are unable to continue the tour; the company is not liable to give any refund on unutilized services.
- Please note that in case of death of tourist(s) all the arrangements of the transportation of the deceased including procuring death certificate, post-mortem, repatriation of the body and all personal expenses has to be taken care by deceased's family oraccompanying family or friends. Neither tour manager nor the company will be held responsible for the same.
- In case of loss of passport in any country during the course of the tour, you will have to obtain a new passport from Indian Embassy in that country and immediately return to India. You will not be allowed to continue on the tour after loss of the passport. The expenses incurred in obtaining a new passport and charges in the arrangements to return to India will have to be borne by the passenger. There will be no refund for any unutilized services.

#### Right to amend itinerary

Tour once commenced, will strictly follow as per the itinerary finalized. However, in case of events and circumstances beyond our control, we reserve the right to change / amend / cancel all or parts of the contents of the itinerary for the safety and well-being of our passengers.

# **Liabilities & Limitations**

- References to "US", "WE" and "OUR", the same shall also refer to our contractors and suppliers. The information in our brochures or website may contain inaccuracies or typographical errors for which we do not guarantee the accuracy. We disclaim all liabilities for such errors or inaccuracies of information which are subject to vary.
- We only act as agent for hotels, airlines, all other transporters and contractors providing other services and all exchange orders, receipts, contracts and tickets issued by us are issued subject to the terms & conditions under which these services are provided by them.
- All check-in & check-out timings are based on the hotel's policy. Early check-in or late check-out depends entirely on the hotels and are subject to availability of rooms.



- The hotels and itineraries are based on scheduled and planned bookings. However, we reserve the right to change / modify them in case
  of natural disasters, inclement weather or other circumstances beyond our control which may affect the safety and comfort of the
  participants.
- We shall not be held liable for delays / alterations in program / additional expenses involved directly or indirectly arising out of natural disasters, flight cancellations, political instability, inclement weather or any situations beyond our control.
- We shall not be held liable for any loss / injury / damage (either personal or property) in connection with any form of transport, accommodation provided accommodation provided directly or indirectly, due to fire, epidemics, natural disasters, political instability, riots, thefts, pilferages, or any circumstances beyond our control.
- We reserve the right to cancel / date change / amend the tour in case of any circumstance beyond our control.
- By booking your travel with us or on our website or consenting to travel with us, you are agreeing to be bound by our terms & conditions as stated herein.

#### **Tips**

Tips are mandatory in many Countries, hence we suggest you to give atleast 45 per person per day as Tips to Driver / Guide.

#### PAYMENT POLICY

Payments are accepted in Indian Rupees only. Payments can be made by cheque, bank transfers, demand draft, cash and credit cards. Copy of PAN Card is mandatory for any International Travel. Payments by credit card will attract 2% to 3% on the amount paid by the card over and above the tour cost.

<u>Tour registration:</u> Rs.10,000/- per person (Non-refundable in case of Cancellation / Visa Rejection)

Balance & Final Payment Before 45 Days of the travel date

5% GST is applicable on Final Payable Amount

Mode of payment : Account payee crossed Cheque / Demand Draft / NEFT / RTGS
Account name : MILK WHITE HOSPITALITY SERVICES INDIA PRIVATE LIMITED

#### **HDFC BANK DETAILS:**

Bank & Branch : HDFC Bank Ltd., R. S. Puram branch, Coimbatore – 641 002

Account name : Milk White Hospitality Services India Pvt Ltd

Account no. : 50200024400191
Account type : Current account
IFSC code : HDFC0000269

#### CANARA BANK DETAILS:

Bank & Branch : Canara Bank, D. B. Road, R. S. Puram branch, Coimbatore – 641 002

Account name : Milk White Hospitality Services India Pvt Ltd

Account no. : 1207201018690
Account type : Current account
IFSC code : CNRB0001207

#### **CANCELLATION POLICY**

- The tour registration amount is Non Refundable & Non Transferrable
- Cancellation done in between 50 to 40 days: 30% of the Package Amount (Euro) would be deducted
- Cancellation done in between 39 to 20 days: 50% of the Package Amount (Euro) would be deducted
- Cancellation done in between 19 to 0 days: No Refund would be given

Cancellation has to be informed to our office in WRITING ONLY during office hours on working days. Absolutely NO REFUND on cancellations for tours operating between 20th Dec. to 10th Jan.

#### **REFUND POLICY**

- There will be no refunds on unutilized or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, weather conditions etc or non-usage of services like as meals, entrance fees, sightseeing tours, hotels, cruises, optional tours, it is clearly understood that there will be no refund due to any reason whatsoever.
- Processing period for any refund (if applicable), will take minimum 30 days or the time taken per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through cheque or bank transfers only into your account even if payment had been done by
- If refund is due in the foreign currency component, the applicable rate of exchange as prevalent on that date when refund is made will be taken into account and not the date when the payment was made.

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