

## DAZZLING DUBAI 4 Nights & 5 Days

Tour Code	- YGT DUB DAZ GT
Tour Type	- Dazzling Dubai 4 Nights & 5 Days
Tour Type	- Group Tour
Departure Dates	- 26 <sup>th</sup> to 30 <sup>th</sup> Oct. 2019
Departure Cities:	- Ex. Kochi & Coimbatore
Flight	- Flight Included (Air Arabia)
Countries & Cities	- 1 Country & 3 Emirates
Price:	- Ex. Kochi Rs.22,000/- + 610 US\$ Per Person = Rs.65,920/- per Person + 5% GST
	- Ex. Coimbatore Rs.31,000/- + 610 US\$ Per Person = Rs.74,920/- per Person + 5% GST
	- INR Portion + Child with Bed 600 US\$ + 5% GST
	- INR Portion + Child without Bed 500 US\$ + 5% GST

Package Includes:

**4 Nights Accommodation with Breakfast at 4 Star The S Hotel or similar in Dubai**  
**Return Dubai Airport Transfers**  
**1 Arrival Breakfast, 5 Lunches & 2 Dinners in Indian Restaurant**

Following Sightseeing in UAE

- Half a Day Sharjah City Tour
- Half a Day Dubai City Tour
- Dessert Safari with Belly Dance & Tanura Show with Dinner
- Dhow Cruise with Dinner
- Visit to Dubai Mall + Fountain Show
- Burj Khalifa 124th Floor Entrance
- Visit to Mall of Emirates
- Full Abu Dhabi Tour with Grand Mosque
- Dubai Frame
- Miracle Garden
- Global Village

**All Transfers in an A/c Coach on Private Basis with the Service of English Speaking Driver**

**Services of our Tour Manager**

**Dubai Visa**

**Economy Class Return Airfare Cochin / Coimbatore**

Package Excludes: Any Increase in Airfare, US\$ Exchange Rate & Visa Fee - Others not mentioned in the Package Includes - Tips to Guide, Driver & Tourism Tax - Personal expenses - GST 5%

PACKAGE HIGHLIGHTS:

- Half a Day Sharjah City Tour
- Half a Day Dubai City Tour
- Dessert Safari with Belly Dance & Tanura Show with Dinner
- Dhow Cruise with Dinner
- Visit to Dubai Mall + Fountain Show
- Bhurj Khalifa 124th Floor Entrance
- Visit to Mall of Emirates
- Full Abu Dhabi Tour with Grand Mosque
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**MILK WHITE HOSPITALITY SERVICES INDIA PRIVATE LIMITED**

Regd. Office: 866, KK Colony, Avinashi Road, Coimbatore – 641 018. Tel: 0422 4210697 Mob: 90420 10697 Email : [md@yougotrip.com](mailto:md@yougotrip.com)

## TOUR ITINERARY (Tentative)

### Daywise Itinerary

#### **Day 01 Arrival Transfer, Sharjah City Tour & Dhow Cruise with Dinner [Breakfast, Lunch & Dinner]**

Early Morning 00.45 Hrs assemble at Kochi/Coimbatore Airport. Proceed for Check In & Immigration. Then Flight to Sharjah by Air Arabia Flight. 06.35 Hrs Arrival at Sharjah Airport. After finishing your Immigration & Collecting your luggage, kindly refresh yourself in the Airport itself. Then you will be taken to Dubai Hotel. Enroute Proceed to **Sharjah City Tour**. *Sharjah is the place to visit to explore experience and discover the secrets of a unique Arabian lifestyle and Islamic culture. This emirate takes great pride with its commitment to art and preserving the local heritage. Sharjah is the cultural city of the Arab world. Sharjah City Tour is very much entertaining as the trip combines the scenic and rich cultural elements of the city. A fine selection of attractions marks a truly rewarding city tour experience. The city of Sharjah is serene and naturally beautiful. Once you commence your trip you get a chance to watch the neatly maintained parks on your way. Your visit to the Sharjah Museum is equally somber and educative; you will get a feel of the old lifestyle of people also. Another amazing sight in Sharjah is the Corniche & the 150 year old Al Naboodah house; it portrays the ways and systems of wealthy pearl trading family.* Afternoon Check In at your Hotel, take little Rest. Evening proceed to **Dhow Cruise with Dinner**. *Dhow Cruise Dubai exposes you to the "other side" of Dubai's highly gripping and eye-popping enchantment, asides breathtaking skyscrapers and luxurious shopping venues. Cruising in Dubai is an 'abode on water' experience with every minute detail of your sail paid attention to with our bespoke and sophisticate services. If you're looking to make the night special on your special event or romantic escape, there is nothing better than dhow cruise Dubai at night. Tour Dubai dhow dinner cruise for an exceptional breakout with colourful belly dancing or the dervish traditional Tanoura dance to spice it up!. Sp Don't miss the opportunity to tour Dubai dhow cruise with us.* Overnight Stay in the Dubai Hotel.

#### **Day 02 Dubai City Tour & Desert Safari with Dinner [Breakfast, Lunch & Dinner]**

Today after Breakfast at the Hotel, proceed to **Dubai City Tour**. *Dubai is a modern, vibrant metropolis infused with rich past and tradition. Fascinating and romantic, Dubai enthalls visitors with its exquisite coastline, artistic heritage, diverse culinary delights, and most of all - umpteen number of iconic landmarks that include both lofty skyscrapers and charming historical monuments. Dubai City Tour allows you to experience the magnificence of the emirate, beginning with the popular attractions of Bur Dubai and Deira to Jumeirah and Dubai Marina, all the way down to Downtown Dubai. Discover the captivating charm of the Dubai's historic neighborhoods, as you wander through the shopping labyrinth of Gold Souk showcasing the finest array of gold, diamond and platinum jewelry. Not only does it enable you to practice your bargaining skills and enjoy the real deal, but also experience a genuine sense of the emirate's trade scenario. For a liberal dose of the region's culture and heritage, take a leisurely stroll through the Bastakiya Quarter, boasting attractions like Spice Souk, Date Souk, museums, and art galleries. A visit to Dubai Museum within the 18th century Al Fahidi Fort further enables you to trace past the glorious history and experience an aura of time-honored fundamentals, with its myriad of distinctive arts and artifacts on display. This evolution of Dubai into a booming and futuristic ultra modern City has not been that long ago – and a lot of interesting milestones have brought it to this stage.* Afternoon, you will Proceed to **Dessert Safari with Dinner**. *Are you ready to experience an exhilarating escapade of a lifetime? Desert Safari Dubai package that offers six hours of untainted fun and heart-stopping activities in one of the biggest as well as magnificent deserts in the Arabian Peninsula. Desert Safari in Dubai is a mix of adventure, cultural entertainment, and sumptuous dinner under the stars. The real highlight of the tour is an exciting, adrenaline-pumping 4x4 drive deep into the desert to explore the vast stretch of the golden dunes by plummeting low in the deep ditches and escalating high on the summit of the dunes. This is followed by a visit to our traditional Arabic Bedouin campsite, which enables you to capture the real essence and beauty of the desert, as you relish traditional Arabic coffee, smoke a flavored Shisha, and rivet in the mesmerizing belly dance movements and Tanura horse shows.* Night return back to Hotel & Overnight Stay in Dubai Hotel.

#### **Day 03 Abu Dhabi City Tour, Miracle Garden & Global Village [Breakfast, Lunch & Dinner]**

Today after Breakfast at the Hotel, proceed to **Abu Dhabi City Tour**. *On an Abu Dhabi city tour, you know how the capital city of the United Arab Emirates incredibly merges its rich ancient heritage with the most modern contemporary life. We've crafted this tour package with cautiously picked highlights of Abu Dhabi in order to ensure that you don't*

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miss out to take in its significant sights. So be prepared to behold some of the most majestic landmarks of the UAE, which is a two-hour drive from Dubai. One sight that would for sure command your attention en-route to Abu Dhabi city centre is the astounding and expansive white structure - Sheik Zayed Grand Mosque that has been named to honor the late president, His Highness Sheikh Zayed bin Sultan Al Nahyan. The tour will further lead you to attractions like stupendous Emirates Palace, bustling the Abu Dhabi city center and then to the mind blowing Corniche boasting impeccably manicured setting replete with kids' play area, cafes, and restaurant. Evening Visit to **Miracle Garden** - Come aboard, we'll take on a delightful trip to the most beautiful garden in the world- the Dubai Miracle Garden. The largest natural flower garden in the world deserves your visit, especially when it boasts of over 45 million flowers in the world across various different species. Arranged in unbelievably beautiful shapes, designs and themes; the flower garden is a sensory delight to your senses. A world free of worries and only natural scent; Miracle garden is your answer man's amazing creativity. Almost like a stunning riot of colors all over, the Miracle Garden has different tiers and levels adorned with flowers brought from all over the world and grown in the desert land of Dubai. From heart shaped flowers for the romantics to the vertical and horizontal landscaped designs that are a treat to eyes; Miracle garden doesn't cease to surprise in every step. Rayna tours makes an exquisite trip to this beautiful fairyland comfortably and luxuriously possible for all our esteemed guests. Enjoy the outdoor water pools, flower decked vintage vehicles, different shaped walkways, paths covered with magnificent mini umbrellas, and some unbelievably amazing designs that refresh your mind, body and soul. To reach the Dubai land and enjoy the serenity of the Dubai Miracle Garden. Later your visit **Global Village**. Global Village is known as the world's largest tourism, leisure and entertainment project located at Dubai land. We bring you the best of Global Village - region's cultural, entertainment and tourism project with unlimited fun, excitement and adventure. From children rides, family rides to thrilling rides; Global Village is extra great on the entertainment quotient. Visited by over five million people every year, The Global Village brings together the best of cultural offerings through 32 giant stalls and pavilions representing more than 75 countries with different cultures. The food, the souvenirs, shopping, rides, and excitement all makes it a cosmopolitan and diverse experience for all our guests. Night return back to Hotel & Overnight Stay in Dubai Hotel.

#### **Day 04 Mall of Emirates, Dubai Frame, Burj Khalifa & Dubai Mall [Breakfast, Lunch & Dinner]**

Today after Breakfast at the Hotel, proceed to **Mall of Emirates**. Mall of the Emirates is a shopping mall in Dubai. Developed and owned by Majid Al Futtaim Properties, it opened in November 2005 and is located at interchange four on Sheikh Zayed road. The multi-level shopping mall currently features more than 630 retail outlets, 7900 parking spaces, over 100 restaurants & Cafes, 80 luxury stores and 250 flagship stores. It has a total gross leasable area of 255,489 square meters. It also hosts family leisure activities including Ski Dubai (the Middle East's first indoor ski resort and snow park), the 500-seat capacity Dubai Community Theatre and Arts Centre and Magic planet, one of the largest indoor family entertainment centres in Dubai. In November 2005, it was named the World's Leading New Shopping Mall at the World Travel Awards in London. Forbes has also recognized Mall of the Emirates as one of the top five shopping malls in Dubai. In the Noon, proceed to **Dubai Frame**. With every visit to Dubai, there is always something new and magical to look forward to. With its award-winning design that takes after a massive picture frame, Dubai Frame is one such astonishing attraction which is fast progressing in the heart of Dubai. True to its name, the main idea behind this architectural splendor is let you enjoy the awe-inspiring views of the city's both iconic new and charming old sights from a single frame. Placed adjacent to Star Gate in Zabeel Park, this rectangular structure is made up of two vertical towers of 150 meters high and 93 meters wide, which are further linked by a 100-square-meter bridge. Begin your Dubai Frame experience from the ground floor or the structure's horizontal section. Main highlight here is a museum and gallery; it uses the most advanced technology, along with an array of exhibits, to fascinatingly throw light on Dubai's transformation from a quaint fishing village to an astounding global city. Continue your experience by boarding an elevator which takes you directly to the topmost floor or the upper horizontal rib of Dubai Frame. From its glass walkway, you can look around to revel in the city's compelling contrast. While one side gives you the outstanding views of modern Dubai, the other side will journey you back in time, thanks to the understated yet charming structures that dot Karama, Bur Dubai, Deira, and Umm Hurair areas. There is also a café here to enrich your experience. In the Evening watch **Musical Fountain Show in Dubai Mall**. The Dubai Fountain is the world's largest choreographed fountain system. It is set on the 12 hectare (30 acre) manmade Burj Khalifa Lake, at the center of the Downtown Dubai development in Dubai, United Arab Emirates. It was designed by WET Design, the California-based company responsible for the fountains at the Bellagio Hotel Lake in Las Vegas. Illuminated by 6,600 lights and 50 colored projectors, it is 275 m (902 ft) long and shoots water up to 500 ft (152.4 m) into the air accompanied by a range of classical to contemporary Arabic and world music. It was built at a cost of AED 800 million (USD \$218 million). The name of the fountain was chosen after

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a contest organized by the developer Emaar Properties, the result of which was announced on 26 October 2008. Testing of the fountain began in February 2009, and the fountain was officially inaugurated on 8 May 2009 along with the official opening ceremony of The Dubai Mall. In the Night visit **Burj Khalifa**. Burj Khalifa – the modern world’s most exceptional architectural marvel - will give you ample time to loosen up and enjoy Dubai’s spellbinding views and breathtaking locales from a prominent position. The ground floor of this majestic steel based structure houses the “Dubai Mall” – the world’s largest shopping mall which in turn accommodates the world’s biggest aquarium. One of the many delights included in the Burj Khalifa tour, is a multimedia presentation that not only portrays exotic chronicles of Dubai’s history, but also depicts the arduous journey that led to the successful completion of this distinctive edifice. Only here can you experience a ride in the world’s third fastest elevator that whips you through 124 levels above the ground transporting you to the paramount of ecstasy. The Observation Deck aptly named “At the Top” will feast your eyes with a 360-degree panoramic view of the city, the golden desert and the Persian Gulf. Overnight Stay in Dubai Hotel

#### **Day 05 Shopping & Departure Transfer [Breakfast & Lunch]**

Today after Breakfast at the Hotel, Check Out of your Room & Keep the luggage in the Hotel Clock Room. Then its free for you to do **Shopping in Dubai**. Dubai is considered one of Asia's best shopping destinations. From international brands selling high fashion to traditional businesses featuring local handicrafts, Dubai is a one-stop shop for retail. Evening you would be dropped at Dubai Airport

**TOUR ENDS with HAPPY MEMORIES.**

#### **Documents required to Process Visa**

- a) Scanned copy of Passport Front & Last Page
- b) Scanned Copy of Passport Size Photo with White Background (45x35 mm)

### **Important Points**

#### **Brochure**

We take the utmost care on the accuracy of the information in our brochure. However, the matter therein is subject to change, based on changes made by our suppliers (e.g. airlines, hotels, activity providers, car hire companies, transporters etc.). We will strive to notify you of any changes brought to our knowledge and which may affect your package prior to confirming your registration with us and after that, as soon as we are notified by our contractors and suppliers. We have provided information to the best of our knowledge and will not be held responsible for any inaccuracy or variance from the brochure. Please note, we are not responsible or liable for the content, policies and services of any sites linked to or accessible via our website.

#### **Booking procedure**

- The registration form to be filled, duly signed and submitted to us.
- A photocopy of the first & last page of the valid passport (valid for minimum of 6 months from date of return)
- Advance deposit amount: **Rs.25,000/- per person** (Rupees Twenty Five thousand only). [Non Refundable]
- Duly signed terms & conditions of the package and booking.

#### **Tour cost, taxes & rate of exchange**

- All prices are made up of two components – Indian Rupees and the currency of the country travelling to. However, the cost must be paid in Indian rupees only. The foreign exchange component will be converted into Indian rupees at the prevailing rate of exchange of the respective currency as on the date you make the final payment.
- The initial deposits & payments will be considered towards the Indian rupee component only.
- Additionally, a 5% GST (Government Service Tax) is applicable on the entire tour cost unless specified in the inclusions. This GST percentage in as on date and any governmental changes to the same will be applicable to the tour cost.

#### **Validity of the rates / airfare / taxes**

- All rates are subject to change without any prior notice.
- Cost of the tour is based on the current airfare and taxes as on the date of quotation. Any increase in airfare or taxes due to fluctuation in foreign exchange, governmental taxes, fuel surcharge etc., charged by the airline will have to be borne by the passenger and paid before or after booking of the tour and complete payment to be made definitely before the tour departure.

#### **Visas**

- Please note that the issuance or refusal of visas is at the sole discretion of the Embassy / Consulate and we, the agent, is neither involved in the process nor liable or responsible in any manner whatsoever. The Embassy / Consulate also reserve the right to ask for further documentation / personal interviews or reject the visa application. We, as the agent can only give guidance and charge for the guidance.

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- The applicant clearly accepts that YouGoTrip is not responsible for any delay in the processing or granting or rejection of the visa by the Embassy / Consulate.
- Visa fees are subject to change anytime and are Non-refundable.
- All visas must be processed at least 45 days prior to your departure date. You must submit all visa documents as per requirement at a minimum 45 days prior to your travel. However, submission of documents on time does not guarantee visas or on-time availability of visas.
- Passengers confirming the tour within 45 days of travel date may face cancellation or change of departure date due to inadequate time for obtaining visas and high charges may be applicable for the same. However, YouGoTrip cannot be held responsible in case of any delay, rejection or non-issuance of visas from the Consulate and passengers are liable to pay all the additional charges occurred due to the same.
- For any rejection or non-issuance of the visas, Passengers are liable to pay as per the Cancellation Policy stated above and YouGoTrip under any circumstances will not be held responsible or liable for any cancellations.
- If you are unable to travel on the tour you have booked due to any error on the part of Embassy / Consulate or incorrect visas or delayed visas, you shall have an option to travel on future tour date or change in your individual bookings. Amendment and cancellation charges as applicable and are to be borne by the passenger only.

#### **Cancellation charges in case of visa rejection**

The applicable visa charges along with charges incurred for the visa attempt as well as 5% GST and the charges incurred for the related services in the country for which visa refused. [Kingly refer to our Payment Policy].

#### **Cancellations and / or amendments by passenger**

**All cancellations / amendments must be received in writing to us either by email or in written form and has to be followed up by a phone call during working hours from the concerned traveler. Once received, we shall action the same in 24 to 48 Hours.**

- Amendments made after booking the tour will be treated as a new booking and will be strictly subject to availability and rates prevalent at the time of changes requested. If the same is made within cancellation period, the applicable cancellation charges will apply. Also it is a mandatory to put such requests in writing and get a written confirmation from us. For any amendment, the company reserves right to charge Rs.5000/-per transaction on and above any additional cost /amendment charges applicable.
- If you wish to deviate your tour from the group or return to India, the same is permitted. You will have to pay Rs.5,000/- per deviation plus difference of airfare / taxes as per availability on the date you wish to travel on and no refund will be applicable on the unused services. Pre-tour deviations are not possible in group airfare. If you wish to depart prior to the group departure date, then you are required to pay the difference of individual airfare and group fare.
- Any request to change the tour date will be treated as cancellation of the last tour and will be considered as a fresh booking on the new tour. Cancellation charges will apply as stated above on the cancelled tour. New tour may have different pricing even though the itinerary may remain the same and passengers are liable to pay the new tour charges as well as cancellation charges if booked on any previous tour.
- Please note that YouGoTrip will be not liable to pay any cancellation charges / compensation / expenditure if you unable to join the tour due to any illness, court orders, non-issuance of travel documents or visas. All such expenditure has to be borne by the passengers only.

#### **Minimum Participation / Tour cancellation**

- Operations of group tour are subject to minimum participation of 30 adult paying passengers.
- YouGoTrip reserves the right to decide on the maximum number of passengers for a tour and passengers will have no say on the same.
- Tours specified in the brochure / itinerary is subject to minimum number of participants. Groups that are below the prescribed minimum or cancelled due to any unforeseen circumstances beyond our control may be cancelled / rescheduled without assigning any reason. The company reserves the right to amend, amalgamate, alter, vary or cancel a tour without incurring the liability to pay any compensation.
- Under such circumstances of the tour cancellation, the amount paid by you will be refunded forthwith after deducting the actual Expenses incurred like airline tickets, visas, travel insurance and accommodation charges if any, and no compensation whatsoever is payable. All refunds shall be given in Indian Rupees and through cheque or bank transfers only.
- If the company decides to operate the tour with participation less than the minimum stipulated or if the participants are required to travel as "individual travelers", the company reserves right to collect additional amount if any. Persons travelling as individual travelers in such cases will not be provided certain services including that of tour manager and the client may travel in the same itinerary with some amendments such as coach, airport transfers, which are at fixed times etc.

#### **Overseas Travel / Medical insurance**

- Overseas Medical Insurance is not mandatory for this tour.
- We advise you to take Overseas Medical Insurance. You are advised to discuss your insurance needs directly with insurance agent before proceeding on the tour and procure any additional cover as may be advised at your own cost.
- Please note, insurance is the subject matter of solicitation, please read the terms and conditions of the insurance document carefully before finalizing your desired insurance cover. Insurance coverage may be age related. Kindly get the complete details from the insurer.
- It is important to also note that you would have a direct contractual relationship with the insurer and YouGoTrip is only a facilitator. You shall therefore check the accuracy and the correctness of the insurance policy and in case of any error or lapse report the same to the insurer directly and get rectified by them, as YouGoTrip would not be responsible for the same.
- We request you to understand the coverage of your insurance details before obtaining and departing on your tour. All claims needs to be put up directly by the passengers with the insurer. Any approval or denial of the claims is solely at the discretion of the insurance

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company only and YouGoTrip will neither be held responsible nor liable nor required to give any compensation in any matter for whatsoever reason.

#### **Baggage**

1 Check In (23 Kg), 01 Cabin (07 Kg) Baggage & 01 Small Sized Back-Pack or Hand Bag is allowed to be carried by the Passenger. Anything more than this will not be accommodated or additional cost may incur as per supplier's policy.

#### **Coach and Coach Captain**

- Eating, drinking or smoking inside the coach is strictly not allowed.
- Coach Captains are bound by certain laws and restrictions are in place about drinking hours. All itineraries are planned by them. Therefore it is absolutely essential for passengers to follow the timing strictly and punctually.
- For our tours we use coaches such with various seating capacity. The choice is made depending on the number of participants in the tour and we tend to use full capacity of our coach with no empty seat as far as possible.

#### **Tour Manager**

Your co-operation with the Tour Manager is very important. Pls ensure a wonderful & memorable experience of your holiday. Pls follow Tour Manager's instructions which are very important for a successful tour of Europe. Punctuality on the tour is important for the tour success; pls abide by the Tour Manager's timings and planning of the Itinerary.

#### **Clothing**

Warm clothing like sweaters, jackets are essential. Ideally, one must carry a set of warm clothes in your hand luggage along with the sun glasses, cap and walking shoes.

#### **Medicines**

In case you have any prescribed medicines, please carry them on tour along with the Doctor's prescription. It's also advisable to carry basis travel medicines with you for your tour.

#### **Mobile Phone**

Please ensure that your SIM card has International Roaming Facility with sufficient balance (We suggest to go with Airport Plan which is cheaper). You can also avail a local SIM card's or Telephone cards are every destination. (This would be expensive & time consuming, hence we suggest to go with International Roaming).

#### **Charger/Adapter**

Please make sure to Carry a UNIVERSAL TRAVEL ADAPTER from India itself.

#### **Weather**

A waterproof Jacket or an Umbrella is recommended as you could encounter frequent showers in Europe.

#### **Passports, Visa. Valuables & Safety**

Passports are the most important document for any international travel. Carry it safely with you at all times. Any loss of the passport will delay your return to India and you will not be allowed to continue on the tour. All additional expenses of obtaining a new passport, travel to Indian embassy, additional hotel accommodation, etc, will be at your own expense. Please be alert and responsible for your belongings at all time on the Tour. You are requested to take care of your belongings especially in public places like Airport, Railway Station, Sightseeing Location etc., Also dont keep your belongings in the Coach when you go out for Sightseeing. We will not be responsible for the loss of your belongings.

#### **Currency**

The Currency used in most of the Countries in US\$. We also suggest to carry Credit Cards as they freely used across all the countries. As per RBI regulations, the maximum cash permitted to carry is US\$ 3,000 per person or equivalent. If possible try to carry the original receipt of the same.

#### **Sight-seeing & Tours**

It is very common to have heavy traffic or major events etc. At times, due to unforeseen circumstances, some parts of cities may not be given access to the general public. In such cases, we may have to complete the tour by walk or amend the itinerary or may not be able to do the tour, sightseeing or meal. However, we will try our best to take a way out but there will strictly be no refund for any unutilized services.

#### **Hotels**

- Hotels we provide may be in the City or Little away from the City. Kindly check the Hotel Website, Tripadvisor Reviews or other reviews - get satisfied & confirm the booking. We will not take any responsibility if you are not happy with hotels once you confirm it.
- All items provided by the hotel are accounted for. Example Towels, ash-trays, bathrobes, iron-box etc. The hotel staff takes inventory at the time of check-out.
- Items in the mini-bar are changeable to the passenger (not included in the package)
- Hotels may or may not provide gratis mineral water and / or tea-coffee making machine in the room. Policies vary from hotel to hotel and we have no control over this.
- Laundry charges are payable by the passenger (not included in the package)
- Avoid using the safe in the hotel room as high charges will be levied by the hotel in case you forget the combination number.

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- Since we are making payment to the Hotels well in advance & also some bookings are NON REFUNDABLE, we cannot refund any amount for the unutilized nights for whatever may be the reason.

#### **Food & Water**

- If you are pure vegetarian please advise us at time of booking. Our tours cater both Veg & Non-Veg food, but on request we will try to provide a Veg cuisine for you on tour. The same may be possible for dinners only and served separately. However we do not guarantee the same.
- Normally Lunch would be served during tours either in Restaurant / Food Court / Open area & it may be Indian / Continental / Fast Food & Dinners would be served in Indian Restaurant or some time as packed food.
- Our Supplier may provide mineral water during tours or may not. We will not take any responsibility on this.
- Meals don't include any water bottles, beverages, hard / soft drinks, fruits juices, etc.
- At times, meals may be packed food on the tour for betterment of itinerary and convenience of our passengers.
- Please note that lunches and dinners are served in restaurants, which may be far from your hotels.

#### **Discontinuation of the tour**

- If you are sick or ill on tour, you will be guided to medical facilities and the tour will continue on. The tour manager will continue with the group and may not be able to accompany you.
- In case of loss of passport, theft, illness, death and you are unable to continue the tour; the company is not liable to give any refund on unutilized services.
- Please note that in case of death of tourist(s) all the arrangements of the transportation of the deceased including procuring death certificate, post-mortem, repatriation of the body and all personal expenses has to be taken care by deceased's family or accompanying family or friends. Neither tour manager nor the company will be held responsible for the same.
- In case of loss of passport in any country during the course of the tour, you will have to obtain a new passport from Indian Embassy in that country and immediately return to India. You will not be allowed to continue on the tour after loss of the passport. The expenses incurred in obtaining a new passport and charges in the arrangements to return to India will have to be borne by the passenger. There will be no refund for any unutilized services.

#### **Right to amend itinerary**

Tour once commenced, will strictly follow as per the itinerary finalized. However, in case of events and circumstances beyond our control, we reserve the right to change / amend / cancel all or parts of the contents of the itinerary for the safety and well-being of our passengers.

#### **Liabilities & Limitations**

- References to "US", "WE" and "OUR", the same shall also refer to "our contractors and suppliers. The information in our brochures or website may contain inaccuracies or typographical errors for which we do not guarantee the accuracy. We disclaim all liabilities for such errors or inaccuracies of information which are subject to vary.
- We only act as agent for hotels, airlines, all other transporters and contractors providing other services and all exchange orders, receipts, contracts and tickets issued by us are issued subject to the terms & conditions under which these services are provided by them.
- All check-in & check-out timings are based on the hotel's policy. Early check-in or late check-out depends entirely on the hotels and are subject to availability of rooms.
- The hotels and itineraries are based on scheduled and planned bookings. However, we reserve the right to change / modify them in case of natural disasters, inclement weather or other circumstances beyond our control which may affect the safety and comfort of the participants.
- We shall not be held liable for delays / alterations in program / additional expenses involved directly or indirectly arising out of natural disasters, flight cancellations, political instability, inclement weather or any situations beyond our control.
- We shall not be held liable for any loss / injury / damage (either personal or property) in connection with any form of transport, accommodation provided accommodation provided directly or indirectly, due to fire, epidemics, natural disasters, political instability, riots, thefts, pilferages, or any circumstances beyond our control.
- We reserve the right to cancel / date change / amend the tour in case of any circumstance beyond our control.
- By booking your travel with us or on our website or consenting to travel with us, you are agreeing to be bound by our terms & conditions as stated herein.

#### **Tips**

Tips are mandatory in most Countries, hence the below mentioned amount should be handed over to us prior to the departure.

- **Rs. 1,000/- per passenger**

#### **PAYMENT POLICY**

Payments are accepted in Indian Rupees only. Payments can be made by cheque, bank transfers, demand draft, cash and credit cards. Copy of PAN Card is mandatory for any International Travel. Payments by credit card will attract 2% to 3% on the amount paid by the card over and above the tour cost.

**Tour registration: Rs. 25,000/- per person (Non-refundable)**

**Balance Payment 45 Days before the departure date**

**5% GST is applicable on Final Payable Amount**

### **MILK WHITE HOSPITALITY SERVICES INDIA PRIVATE LIMITED**

**Regd. Office: 866, KK Colony, Avinashi Road, Coimbatore – 641 018. Tel: 0422 4210697 Mob: 90420 10697 Email : [md@yougotrip.com](mailto:md@yougotrip.com)**

Mode of payment : **Account payee crossed Cheque / Demand Draft / NEFT / RTGS**  
Account name : **MILK WHITE HOSPITALITY SERVICES INDIA PRIVATE LIMITED**

**HDFC BANK DETAILS:**

Bank & Branch : **HDFC Bank Ltd., R. S. Puram branch, Coimbatore – 641 002**  
Account Name : **Milk White Hospitality Services India Pvt Ltd**  
Account No. : **50200024400191**  
Account type : **Current account**  
IFSC code : **HDFC0000269**

**CANARA BANK DETAILS:**

Bank & Branch : **Canara Bank, D. B. Road, R. S. Puram branch, Coimbatore – 641 002**  
Account Name : **Milk White Hospitality Services India Pvt Ltd**  
Account No. : **1207201018690**  
Account type : **Current account**  
IFSC code : **CNRB0001207**

**CANCELLATION POLICY**

- *The tour registration amount is Non Refundable & Non Transferrable*
- *Cancellation done in between 50 to 40 days: 30% of the Package Amount (Euro) would be deducted*
- *Cancellation done in between 39 to 20 days: 50% of the Package Amount (Euro) would be deducted*
- *Cancellation done in between 19 to 0 days: No Refund would be given*

*Cancellation has to be informed to our office in WRITING ONLY during office hours on working days. Absolutely NO REFUND on cancellations for tours operating between 20th Dec. to 10th Jan.*

**REFUND POLICY**

- There will be no refunds on unutilized or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, weather conditions etc or non-usage of services like as meals, entrance fees, sightseeing tours, hotels, cruises, optional tours, it is clearly understood that there will be no refund due to any reason whatsoever.
- Processing period for any refund (if applicable), will take minimum 30 days or the time taken per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through cheque or bank transfers only into your account even if payment had been done by cash.
- If refund is due in the foreign currency component, the applicable rate of exchange as prevalent on that date when refund is made will be taken into account and not the date when the payment was made.